



Aqib Majeed &lt;viamed.aqib.majeed2@gmail.com&gt;

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**Fwd: Follow up Medica**

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**Ryan Swaine** <ryan.swaine@viamed.co.uk>

Tue, Dec 9, 2025 at 11:00 AM

Reply-To: ryan.swaine@viamed.co.uk

To: Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;, Aqib Majeed &lt;aqib.majeed@viamed.co.uk&gt;, Sophie Lines &lt;sophie.lines@viamed.co.uk&gt;

Hi, please can we amend the proforma (MVM160411) to EXW with their DHL account and send them a copy.

Thank you, Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
Office: +44 (0) 1535 634542  
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----- Forwarded message -----

From: **Nagihan Diri** <[nagihan@oryamedikal.com.tr](mailto:nagihan@oryamedikal.com.tr)>  
Date: Tue, 9 Dec 2025 at 10:46  
Subject: Re: Follow up Medica  
To: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk) <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>  
Cc: [yavuz@oryamedikal.com.tr](mailto:yavuz@oryamedikal.com.tr) <[yavuz@oryamedikal.com.tr](mailto:yavuz@oryamedikal.com.tr)>

Dear Ryan ,  
Our Dhl account number is 343844655 .  
Our company name is ORYAMEDİKAL YAVUZ ZOR.  
Please send us revised proforma.  
Best regards.

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Alici: Nagihan Diri ([nagihan@oryamedikal.com.tr](mailto:nagihan@oryamedikal.com.tr));

Bilgi: [yavuz@oryamedikal.com.tr](mailto:yavuz@oryamedikal.com.tr);  
Konu: Follow up Medica;  
09.12.2025, 13:28, "Ryan Swaine" <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>:

Dear Nagihan

Unfortunately we only have a UPS account, but we can remove the charges for carriage and insurance and use your account for you. Please just send us the details and we will amend the proforma invoice.

Best regards  
Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
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On Tue, 9 Dec 2025 at 07:55, Nagihan Diri <[nagihan@oryamedikal.com.tr](mailto:nagihan@oryamedikal.com.tr)> wrote:

Hello Ryan ,  
Thank you for proforma.  
But can you change carrier?If you can use DHL or Fedex , we prefer it.  
We are having problems with UPS during clearing.  
If you dont have this accounts, I can share our accounts.Please let me know.  
Best regards.

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Alıcı: Nagihan Diri ([nagihan@oryamedikal.com.tr](mailto:nagihan@oryamedikal.com.tr));  
Bilgi: [yavuz@oryamedikal.com.tr](mailto:yavuz@oryamedikal.com.tr);  
Konu: Follow up Medica;  
08.12.2025, 15:06, "Ryan Swaine" <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>:

Dear Nagihan

My colleague sent you a proforma invoice on Friday, I'm sorry you did not receive it.  
I have attached a copy, please let me know if you have any questions.

Kind regards  
Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
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On Thu, 27 Nov 2025 at 11:48, Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)> wrote:

Dear Nagihan

Thank you very much for your order.

One of my colleagues from our sales office will be in contact very soon with a proforma invoice once they have set you up on our system and calculated the shipping costs.

Kind regards  
Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
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Mobile: +44 (0) 7803 907117

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