



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: New customer message on 5 December 2025 at 11:30

1 message

Main Account <viamedinbox@gmail.com>
To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

5 December 2025 at 11:34

----- Forwarded message -----

From: **Viamed Ltd (Shopify)** <mailer@shopify.com>
Date: Fri, 5 Dec 2025 at 11:30
Subject: New customer message on 5 December 2025 at 11:30
To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

GB

Name:

PETER MOORE

Email:

peter.moore4@nhs.net

Phone Number:

01293600300

Message:

My message is relating to the following product :

Medical Oxygen Sensor , REF 0110040

Manufacturing Date : 2025 / 03 / 01

Batch No. V108487

We have discovered that sensors with this particular batch number there is a considerable leak coming from where you attach the electrical cable into the sensor.

We have have this issue about 4/5 times now.

Thank You

Peter Moore

Senior Anaesthetic Practitioner , Crawley Hospital Day Surgery Unit