



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: Support ID:2136619 | Update (Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust)

1 message

BISHOP, Kerry (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST)

Fri, Dec 5, 2025 at 11:12

<kerry.bishop10@nhs.net>

AM

To: Sophie Lines <sophie.lines@viamed.co.uk>, "NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD))"

<tproc.notts@nhs.net>

Cc: "PATCHETT, Anid (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST)" <anid.patchett@nhs.net>

Good afternoon,

I regards to that order number, I do not see that on my list of requisitions.

But looking at the below emails I can see that the item I was originally asking for is now added to the catalogue and has been ordered/ delivered.

So you can cancel the open order - 363030714

Kind Regards

Kerry Bishop

Ward Administrator
OPAT Nursing Team

Infectious Diseases
City Hospital

0115 9691169 Ext 71875

My working hours are Monday - Friday 07:30am - 15:30pm



From: Sophie Lines <sophie.lines@viamed.co.uk>**Sent:** 05 December 2025 11:05**To:** NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD)) <tproc.notts@nhs.net>**Cc:** BISHOP, Kerry (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <kerry.bishop10@nhs.net>; PATCHETT, Anid (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <anid.patchett@nhs.net>**Subject:** Re: Support ID:2136619 | Update (Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust)

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Good afternoon,

I am emailing regarding the below emails.

Please could someone confirm whether order 363030714 should be cancelled on our system?

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

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On Tue, Nov 25, 2025 at 12:20 PM NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD))
<tproc.notts@nhs.net> wrote:

Support ID: 2136619



Shared Business Services

Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust

* TICKET ON HOLD *

Good Afternoon Kerry,

Hope you're well,

In regards to the below email from the supplier regarding order 363030714 our apologies as the item on the order is no longer available we can't change the order with the alternative. If your happy with the alternative a new order will need to be raised and this order will need to be cancelled.

How would you like to proceed?

If you have any queries, please reply to this email. Alternatively, you can call us on 0303 123 1177, and select option 3

Kind regards,

Tegan Courtney
CSC Tproc Advisor
0303 123 1177 Option 3
www.sbs.nhs.uk
Shared vision. Better together

Hi Kerry,

Is this the Nonin you mention:

If so, we do a range of finger pulse oximeters as follows:

MD300-C19 LED finger pulse oximeter, part number 2810049 for £15 each

MD300-C2 (MD300-D) OLED finger pulse oximeter, part number 2810011 for £27.60 each

MD300-C15D LCD finger pulse oximeter (Green), part number 2810046 for £20.40 each

MD300-C5 Series OLED **Paediatric** Finger Pulse Oximeter. For use on paediatric patients. Available in 4 designs: blue, panda, teddy bear and frog. Includes: silicone cover and soft carrying case. Part number 2810009 at £30.70 each.

Please see link below to finger pulse oximeters on our website:

<https://www.viamed.online/search?q=finger+pulse+oximeter>

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Mon, 17 Nov 2025 at 13:36, BISHOP, Kerry (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <kerry.bishop10@nhs.net> wrote:

Hi Katie,

I must have missed that it was unavailable when dealing with the email, my apologies.

The one that is being suggested isn't suitable for what we require.

What I am actually looking for is **Nonin Onyx II 9550 Finger Pulse Oximeter** is this something you supply?

I was suggested these other types as they were already within the oracle catalogue but with no picture it is hard to know what you are purchasing.

Kind Regards

Kerry Bishop

Ward Administrator
OPAT Nursing Team

Infectious Diseases
City Hospital

0115 9691169 Ext 71875

My working hours are Monday – Friday 8am - 4pm

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 17 November 2025 13:15

To: BISHOP, Kerry (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <kerry.bishop10@nhs.net>; NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD)) <tproc.notts@nhs.net>; Sophie Lines <sophie.lines@viamed.co.uk>

Subject: Re: Support ID:2136619 | Update (Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust)

You don't often get email from kate.griffiths@viamed.co.uk. Learn why this is important

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Good afternoon Kerry,

Thank you for your reply.

As my colleague Sophie said, **the item is no longer available** for sale (0014604 – Pulse Oximetry Finger Sensor – HP/Philips Compatible – Adult – SF4007) as it is no longer covered by valid CE certification, and therefore cannot be dispatched.

Here is a photo of the alternative - reusable SpO2 sensor compatible with Philips - adult finger clip, our part number: 6011037. Cable Length: 2.0m - 059. REF: SS-024-AF20

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

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On Mon, 17 Nov 2025 at 11:06, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: BISHOP, Kerry (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <kerry.bishop10@nhs.net>

Date: Mon, 17 Nov 2025 at 11:03

Subject: RE: Support ID:2136619 | Update (Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust)

To: NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD)) <tproc.notts@nhs.net>

Cc: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>

Good morning,

This new item suggested isn't suitable. We require **0014604 – Pulse Oximetry Finger Sensor – HP/Philips Compatible – Adult – SF4007.**

OPAT work out in the community and would like to proceed with the original order please.

Kind Regards

Kerry Bishop

Ward Administrator

OPAT Nursing Team

Infectious Diseases

City Hospital

0115 9691169 Ext 71875

My working hours are Monday – Friday 8am - 4pm

From: NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD)) <tproc.notts@nhs.net>

Sent: 17 November 2025 10:53

To: BISHOP, Kerry (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <kerry.bishop10@nhs.net>

Cc: sophie.lines@viamed.co.uk

Subject: Support ID:2136619 | Update (Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust)

Importance: High

Support ID: 2136619

Re: Purchase Order No: 363030714 from : Nottingham University Hospitals NHS Trust

* TICKET ON HOLD *

Good afternoon Sophie,

Thanks for the email. We have forwarded your message to our catalogue team for having the item 0014604 being removed and replaced with 6011037 at the lower price of £40.00

To Kerry,

Would you want us using the existing PO 363030714, change the item code from 0014604 to the alternative one "6011037" and reduced the price from £82.00 to £40.00 (quantity 1) ?

Kind regards

Mykhailo Malega
CSC Tproc Advisor
NHS shared business services
phone: 0303 123 1177 option 3
IM: Chat to me on MS Teams
www.sbs.nhs.uk

Good afternoon,

Thank you for your recent order with us.

Unfortunately, we are unable to fulfil your order **363030714**. The item listed below is no longer available for sale as it is no longer covered by valid CE certification, and therefore cannot be dispatched:

- **0014604 – Pulse Oximetry Finger Sensor – HP/Philips Compatible – Adult – SF4007**
Quantity: 1

We would be able to offer the following product instead:

- **6011037 - Reusable SpO2 Sensor Compatible with Philips - Adult FingerClip - 2.0m - 059**
Price: £40.00 plus £12.00 carriage plus VAT
Lead time: Approximately 4 weeks

Please let me know if you would like us to proceed with the alternative?

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

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