



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: MX300-I spare parts

1 message

Kate Griffiths <kate.griffiths@viamed.co.uk>

21 November 2025 at 09:05

To: "BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)"

<thomas.broadbent@nhs.net>

Bcc: Main Account <viamedinbox@gmail.com>

Thank you Tom. I am glad we could offer the part you need.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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On Fri, 21 Nov 2025 at 08:59, BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST) <thomas.broadbent@nhs.net> wrote:

Hi Kate, brilliant thanks, order request raised and should be with you soon, likely next week now

Thanks

Kind Regards

Tom Broadbent

Clinical Engineering
Sheffield Teaching Hospitals | Sheffield Children's Hospital
0114 27 17356

Sheffield Teaching Hospitals 
NHS Foundation Trust

Sheffield Children's 
NHS Foundation Trust

| | Find Us (SCH - A floor, Purple Lifts)Report Faulty Medical DeviceGive Feedback

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 21 November 2025 08:50

To: BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)

<thomas.broadbent@nhs.net>

Subject: Re: MX300-I spare parts

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Good morning Tom,

Thank you for your reply.

From your serial number, I can see that the device is a revision 2 unit. That means we can supply a back panel, part number 0121215 which has the battery contacts already fitted, and comes with new seals. We have one in stock.

The price is £15.40 each, with £8 carriage, plus VAT. *If you could order this item with eg. any number of oxygen sensors or posey wraps, the carriage would be free.*

Please let me know if you require any further assistance, or an official quotation.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

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On Thu, 20 Nov 2025 at 16:29, BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST) <thomas.broadbent@nhs.net> wrote:

Hi Kate, not a problem

SN: 324383

Thanks

Kind Regards

Tom Broadbent

Clinical Engineering
Sheffield Teaching Hospitals | Sheffield Children's Hospital
0114 27 17356

Sheffield Teaching Hospitals 
NHS Foundation Trust

Sheffield Children's 
NHS Foundation Trust

| | Find Us (SCH - A floor, Purple Lifts) Report Faulty Medical Device Give Feedback

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 20 November 2025 16:21

To: BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)
<thomas.broadbent@nhs.net>

Subject: Re: MX300-I spare parts

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Hi again,

As there are two versions of the MX-300 (revision one and two), please could you let me know the serial number for your device so I can check whether we can proceed.

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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On Thu, 20 Nov 2025 at 14:44, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Thomas,

Thank you for your email.

I am unable to find the item you require on our system, but I have asked a colleague for assistance. I will reply again when I have received a reply.

In the meantime, please see attached price list for spare part for the MX-300i.

Thank you for your patience.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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On Thu, 20 Nov 2025 at 14:14, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)** <thomas.broadbent@nhs.net>
Date: Thu, 20 Nov 2025 at 14:12
Subject: MX300-I spare parts
To: info@viamed.co.uk <info@viamed.co.uk>

Good afternoon, are battery contacts available as a spare part for the MX300-I ? If so could I please have a quote and part number (small negative contact)

Thanks

Kind Regards

Tom Broadbent

Clinical Engineering
Sheffield Teaching Hospitals | Sheffield Children's Hospital
0114 27 17356

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