



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**Re: MX300-I spare parts**

1 message

**Kate Griffiths** <kate.griffiths@viamed.co.uk>

21 November 2025 at 09:05

To: "BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)"

&lt;thomas.broadbent@nhs.net&gt;

Bcc: Main Account &lt;viamedinbox@gmail.com&gt;

Thank you Tom. I am glad we could offer the part you need.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
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On Fri, 21 Nov 2025 at 08:59, BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST) <thomas.broadbent@nhs.net> wrote:

Hi Kate, brilliant thanks, order request raised and should be with you soon, likely next week now

Thanks

Kind Regards

**Tom Broadbent**

**Clinical Engineering**  
**Sheffield Teaching Hospitals | Sheffield Children's Hospital**  
**0114 27 17356**

**Sheffield Teaching Hospitals**   
NHS Foundation Trust

**Sheffield Children's**   
NHS Foundation Trust

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**From:** Kate Griffiths <kate.griffiths@viamed.co.uk>

**Sent:** 21 November 2025 08:50

**To:** BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)  
<thomas.broadbent@nhs.net>

**Subject:** Re: MX300-I spare parts

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Good morning Tom,

Thank you for your reply.

From your serial number, I can see that the device is a revision 2 unit. That means we can supply a back panel, part number 0121215 which has the battery contacts already fitted, and comes with new seals. We have one in stock.

The price is £15.40 each, with £8 carriage, plus VAT. *If you could order this item with eg. any number of oxygen sensors or posey wraps, the carriage would be free.*

Please let me know if you require any further assistance, or an official quotation.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 20 Nov 2025 at 16:29, BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST) <thomas.broadbent@nhs.net> wrote:

Hi Kate, not a problem

SN: 324383

Thanks

Kind Regards

**Tom Broadbent**

**Clinical Engineering**  
**Sheffield Teaching Hospitals | Sheffield Children's Hospital**  
**0114 27 17356**

**Sheffield Teaching Hospitals**   
NHS Foundation Trust

**Sheffield Children's**   
NHS Foundation Trust

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**From:** Kate Griffiths <kate.griffiths@viamed.co.uk>

**Sent:** 20 November 2025 16:21

**To:** BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)  
<thomas.broadbent@nhs.net>

**Subject:** Re: MX300-I spare parts

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Hi again,

As there are two versions of the MX-300 (revision one and two), please could you let me know the serial number for your device so I can check whether we can proceed.

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 20 Nov 2025 at 14:44, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Thomas,

Thank you for your email.

I am unable to find the item you require on our system, but I have asked a colleague for assistance. I will reply again when I have received a reply.

In the meantime, please see attached price list for spare part for the MX-300i.

Thank you for your patience.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 20 Nov 2025 at 14:14, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: **BROADBENT, Thomas (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)**

<[thomas.broadbent@nhs.net](mailto:thomas.broadbent@nhs.net)>

Date: Thu, 20 Nov 2025 at 14:12

Subject: MX300-I spare parts

To: [info@viamed.co.uk](mailto:info@viamed.co.uk) <[info@viamed.co.uk](mailto:info@viamed.co.uk)>

Good afternoon, are battery contacts available as a spare part for the MX300-I ? If so could I please have a quote and part number (small negative contact)

Thanks

Kind Regards

**Tom Broadbent**

**Clinical Engineering**  
**Sheffield Teaching Hospitals | Sheffield Children's Hospital**  
**0114 27 17356**

Sheffield Teaching Hospitals **NHS**  
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