



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: NEW ORDER ARTISANA MEDICAL - PAYMENT

1 message

cristian@artisana.ro <cristian@artisana.ro>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>
Cc: Ryan Swaine <ryan.swaine@viamed.co.uk>, Silvia Nedea - Artisana Medical <silvia@artisana.ro>

28 November 2025 at 12:18

Thank you.

Into your accounting, you can keep however you would like as per UK rules.

This invoice is for customs clearance and closing the payment. We will book in our system, as per Romanian rules, the whole qty and all costs – which means the whole value of the invoice as it is stated in your proforma.

Kind regards // Cristian Nedea

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Friday, November 28, 2025 2:01 PM
To: cristian@artisana.ro
Cc: Ryan Swaine <ryan.swaine@viamed.co.uk>; Silvia Nedea - Artisana Medical <silvia@artisana.ro>
Subject: Re: NEW ORDER ARTISANA MEDICAL - PAYMENT

Thank you for your reply, I will check which option I can use with our Accounts Director, I would need to reply again on Monday. I hope this is acceptable to you.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Fri, 28 Nov 2025 at 11:56, <cristian@artisana.ro> wrote:

Dear all,

Thank you for your kind offer - appreciate it.

Due to customs clearance regulations, there is not possible to pass through goods with "zero" value. Consequently, we are kindly asking you **to prepare the invoice towards us as below.**

For us, the FORM 1 is preferable.

Form 1.

Item reference	Description	Qty	Unit	Total
1114005	Eyemax 2 Nonatal Regular	132	46	6072
1114006	Eyemax 2 Neonatal Premie	99	46	4554
	UPS + Insurance			298
			TOTAL	10924

CIP Bucharest, Romania

Form 2.

Item reference	Description	Qty	Unit	Total
1114005	Eyemax 2 Nonatal Regular	132	50.80	6705.6
1114006	Eyemax 2 Neonatal Premie	99	50.80	5029.2
			Total goods	11734.8
	Commercial Discount (6.9%)			-810.8
			TOTAL	10924

CIP Bucharest, Romania

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Friday, November 28, 2025 12:56 PM
To: Silvia Nedea - Artisana Medical <silvia@artisana.ro>

Cc: cristian@artisana.ro; ioan@artisana.ro; alina@artisana.ro; Ryan Swaine <ryan.swaine@viamed.co.uk>
Subject: Re: NEW ORDER ARTISANA MEDICAL - PAYMENT

Good morning,

Thank you for your payment.

We have a promotion on at the moment where you could receive free EyeMax. Your order was placed with us before we knew about the promotion.

Ryan has agreed that you qualify for the following:

1114005 - 12 free boxes and 1114006 - 9 free boxes.

The carriage charge would be no different.

I await your reply to see if you accept the free items.

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

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On Mon, 24 Nov 2025 at 13:10, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Silvia,

Thank you for your email.

No problem at all. Payments can take a day or two to arrive in our account, I will check again tomorrow.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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On Mon, 24 Nov 2025 at 12:41, Silvia Nedea - Artisana Medical <silvia@artisana.ro> wrote:

Dear Kate,

Please find the payment attached.

I apologize for the delay, I unfortunately forgot about the order.

It is an extremely difficult end of the year.

I am waiting for the goods as soon as possible.

Thanks for warning me!

Best regards,



Silvia Nedea | Managing Director

a: Artisana | str.Telejean, Nr. 50, Ap. 4, Sector 2, Bucureşti
e: silvia@artisana.ro | **w:** www.artisana.ro
m: 0040 (722) 222 822
p: 0040 021 252 24 18

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Friday, November 21, 2025 6:40 PM
To: Silvia Nedea - Artisana Medical <silvia@artisana.ro>; cristian@artisana.ro; ioan@artisana.ro; alina@artisana.ro
Cc: Ryan Swaine <ryan.swaine@viamed.co.uk>
Subject: Re: NEW ORDER ARTISANA MEDICAL

Good afternoon,

Just a quick email to ask if proforma invoice MVM159999 is still required?

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

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On Thu, 6 Nov 2025 at 10:27, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning Silvia,

Thank you for your order.

Please see attached proforma invoice, valid for 30 days.

These items are currently in stock.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

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On Thu, 6 Nov 2025 at 10:07, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Ryan Swaine** <ryan.swaine@viamed.co.uk>

Date: Wed, 5 Nov 2025 at 13:00

Subject: Re: NEW ORDER ARTISANA MEDICAL

To: Silvia Nedea - Artisana Medical <silvia@artisana.ro>

Cc: Cristian Nedea <cristian@artisana.ro>, <office@artisana.ro>, <ioan@artisana.ro>, Alina Streche - ARTISANA MEDICAL <alina@artisana.ro>

Thank you Silvia

I hope you are keeping well.

Your order is with our office, I am sure they will be in touch soon.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
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Mobile: +44 (0) 7803 907117

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On Wed, 5 Nov 2025 at 12:57, Silvia Nedea - Artisana Medical <silvia@artisana.ro> wrote:

Dear Ryan,

Please accept our new order for the following items:

		Qty	Price	Total	
EyeMax 2 Neonatal Phototherapy Mask - Regular Ref. R300P01	Pack of 20	120	50.8	6,096.00	USD
EyeMax 2 Neonatal Phototherapy Mask - Premie Ref. R300P02	Pack of 20	90	50.8	4,572.00	USD
				10,668.00	USD

Best regards,



Silvia Nedea | Managing Director

a: Artisana | str.Telejean, Nr. 50, Ap. 4, Sector 2, Bucureşti
e: silvia@artisana.ro | **w:** www.artisana.ro
m: 0040 (722) 222 822
p: 0040 021 252 24 18

From: Ryan Swaine <ryan.swaine@viamed.co.uk>
Sent: Tuesday, March 11, 2025 11:55 AM
To: Silvia Angela Nedea <silvia@artisana.ro>; Cristian Nedea <cristian@artisana.ro>
Subject: EyeMax Promotion

Dear Christian and Silvia

I hope this email finds you well.

I wanted to let you know that Maxtec is running the same promotion as before. To simplify things, we would like to offer you the same deal as we did in November:

Maxtec will provide 10 boxes of EyeMax free of charge for every 100 boxes of the same type purchased.

To align with this, we are also extending a slightly enhanced offer:
 Order 10 boxes and receive 1 additional box of the same type free of charge.

This offer is available until 21st March 2025.

Please let me know at your earliest convenience if you would like to take advantage of the offer and place an order for additional stock.

I look forward to your reply.

Best regards
 Ryan

Ryan Swaine
 International Sales Manager
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