



## VIAMED Ltd.

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### Computer Software Systems used:

Intrastats  
Opera  
Goldmine  
Gmail

Opera Accounts system in use since 1999

Goldmine CRM In use since 1998

G-mail replaced the Ageing side of Goldmine Email system

Intrastats, Continual development, in use since 2004

Client PC's running on Windows 7 and Windows 10

#### Opera:

Accounts Package audited validated by Accountants for each company each year.

#### Goldmine:

Customer records and historic customer communications – has been in use for 19 Years, Now Gmail has replaced the Email function of intrastats it does not require internet access,

#### G-Mail Email system

#### Intrastats:

Unique in-house software,

Collection of databases controlling the ISO system.

Built upon the LAMP system, which at 2013 runs 50% of the Internet.

Encrypted access so all data travelling over networks is unreadable by middle-men.

#### **Validation of Intrastats where possible:**

**Intrastats has been in use since 2006, The Core data of Sales and After sales post market surveillance is obtained from the Invoicing Application Opera. In use since 1999.**

**Intrastats Tracks Individual Bar-codes, Opera tracks Quantity batch's.**

**Turnover, Stock Valuations comparisons between the 2 systems ensures the integrity of Intrastats.**

**Order Picking / Tracking Information has been in place since 2010.**

**Returns information and Product Post market surveillance system has been in place since 2008 / 2010 respectfully.**

Signed:.....

Date.....18/01/17 .....

D. I. Lamb  
Managing Director.