

Ryan Swaine 4 Issues 1 Unread 0 ISO Tasks 19.60 °C

Contacts



Nautilus

 CID17057 Opera CID17057 Type:Vandagraph Trade

Nautilus The Engine Room, Granby Farm, Wood Bottom Road, Netherton, , HD4 7DJ, United Kingdom

Tel **0333 4440104** GBP Trade Price List Vandagraph (0009)

Credit 30 Days after date of invoice Credit Limit 0.00GBP



Add Issue

 Account Home

 Main Details

Account Memos

 Sales History

Stock References

[Cust./Supp. Returns](#)

 Service
Visits

Distributor Agreements

Documents
Files

Linked Issues

Regulatory Requirements

7910201 TEK-OX: Special price of 115.00 for orders of 25 . No product labels, only barcodes for the sensor and the device.

RS 03/10/23

Normally require sensors separate to device - RS 14/05/25

SRS69248

SRS Created : 25 Sep 2025

Created By Sophie Lines

Add Watch

[Print Barcodes](#)

[Print A4 Sheet](#)

Split Items into Different SRS Numbers

[Edit Details](#)

Upload Document to SRS

Handle with care

Add Items to Supplier Returns Box

Add

☐ Return for Credit / Return to Stock
Unopened - will apply to all items on srs

☐ Clear From System - Force from System.
- will apply to all items on srs

Add notes to SRS

Add Notes

ADD DOCUMENT TO SRS : Document Description	Choose a file to upload: Choose file No file chosen
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Service Repair Sheet 69248		Notes
Company / Hospital	Nautilus	25/Sep/2025 Sophie Lines
Contact Name	Tim	25/Sep/2025 Sophie Lines
Department		Tim is sending back faulty TekOx serial number 5714 with sensor 113178 as it is not turning on. I believe it should be under warranty.
Position		02/Oct/2025 Robert Connor
Company Phone	0333 4440104	Received 1 x tek-ox no s/n, with 1 x R17VAN s/n 113718, blue tee, flow diverter and black plastic case.
Direct Phone		
Opera Account	CID17057	
Email	orders@nautilus.uk	LINKED ISSUE NOTES:
Order Number		378706 :
Viamed ORD Number		AutoGenerated Issue SRS69248 Appears to be Complete

Date Received Into building	02 Oct 2025
Type	Warranty
Issues?	378706

Items for Repair

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SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN38204	Vandagraph Tek Ox	7910201	 2686336	TX5714	NM-Argon Analyzer	Yes	No	Complete - Repaired 21 Oct 2025 Michael Green	Not Switching On	00:00

SRN38204 Engineer Notes: **INTERNAL NOTES not for customer discussion**

21/Oct/2025 Michael Green

The Tek-Ox analyser has been repaired. The PCB has been replaced. New batteries have been fitted.

SRN38205	Oxygen Sensor Vandagraph	0110217	 2766169	113178	Oxygen sensor R-17VAN	Yes	No	No Fault Found 21 Oct 2025 Michael Green	No Fault Found	00:00
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SRN38205 Engineer Notes: **INTERNAL NOTES not for customer discussion**

21/Oct/2025 Michael Green

The R-17VAN Oxygen sensor has been tested. No fault was found.

Currently Viewing ITEM SRN38204 Vandagraph Tek Ox 7910201 TX5714 NM-Argon Analyzer[Create a Meeting Issue](#)

Items Requested for Repair	Item notes	Engineer Notes	Notes To Customer
	The Tek-Ox analyser has been repaired. The PCB has been replaced. New batteries have been fitted.	21/Oct/2025 Michael Green The Tek-Ox analyser has been repaired. The PCB has been replaced. New batteries have been fitted.	The Tek-Ox analyser has been repaired. The PCB has been replaced. New batteries have been fitted.

ISO REVIEW

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Instructions