



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: MODEL OF ORDER CONFIRMATION

1 message

Kate Griffiths <kate.griffiths@viamed.co.uk>
To: Nadia EL HATTAB <import1@sielmed.ma>
Cc: Ryan Swaine <ryan.swaine@viamed.co.uk>
Bcc: Main Account <viamedinbox@gmail.com>

5 October 2025 at 17:56

Good afternoon Nadia,

Thank you for your email.

I have added a note to your order that you require a photograph of the parcel before shipping.

We estimate the lead time to be 2-3 weeks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
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On Fri, 3 Oct 2025 at 10:43, Nadia EL HATTAB <import1@sielmed.ma> wrote:

Dear Kate

Thanks for your approval.

Attached the model of order confirmation to take into consideration during the shipment.

Pls tell when you will send the sample . Also, pls send us before the shipment the photo of the sample to check the labelling which is important for the registration process.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



Mme Nadia EL HATTAB

Assistante Transit & transport

SIELMED

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Email : import1@sielmed.ma

Web : www.sielmed.com

ICE : 001459846000011

Important Remark : our company is applying for Quality Certification ISO 13485; so, all suppliers invoices should be issued with batch numbers & serial numbers

Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019

**Emballages en Bois doivent être Neufs et répondre à la Norme NIMP15 (ou ISMP15-
International Standard for Phytosanitary Mesures)**

**Cicular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019
Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for
Phytosanitary Measurement)**

De : Kate Griffiths <kate.griffiths@viamed.co.uk>
Envoyé : jeudi 2 octobre 2025 16:46
À : Nadia EL HATTAB <import1@sielmed.ma>
Cc : Ryan Swaine <ryan.swaine@viamed.co.uk>
Objet : Re: sample request

Good afternoon Nadia,

Thank you for your email.

My apologies if I misunderstood your first request.

Please see attached order confirmation for 1 x 0110501.

Kind regards

Kate Griffiths
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On Thu, 2 Oct 2025 at 12:29, Nadia EL HATTAB <import1@sielmed.ma> wrote:

Dear Kate

Thanks for the confirmation.

To clarify more, we need only one sample whatever the type of oxygen sensor. The registration service requires one type only . Pls send us one oxygen sensor Mox 1 ref 0110501. Value for customs only : 10,00 euro.

Pls resend the order confirmation for one oxygen Mox 1 sensor to confirm.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



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Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)**

De : Kate Griffiths <kate.griffiths@viamed.co.uk>
Envoyé : mercredi 1 octobre 2025 14:20
À : Nadia EL HATTAB <import1@sielmed.ma>
Cc : Ryan Swaine <ryan.swaine@viamed.co.uk>
Objet : Re: sample request

Thank you Nadia,

Please see order confirmation attached. We estimate the lead time to be 3-4 weeks.

Kind regards

Kate Griffiths

Office Administrator

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On Wed, 1 Oct 2025 at 13:58, Nadia EL HATTAB <import1@sielmed.ma> wrote:

Dear Kate

During the shipment you establish an invoice as follow:

Descriptions of the product

Price : 10,00 Euro

Value for customs only

Product given for free as sample

you can send it this invoice to confirm before the shipment.

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De : Kate Griffiths <kate.griffiths@viamed.co.uk>

Envoyé : mercredi 1 octobre 2025 12:55

À : Nadia EL HATTAB <import1@sielmed.ma>; Ryan Swaine <ryan.swaine@viamed.co.uk>

Objet : Re: sample request

Good afternoon Nadia,

Just a quick email to ask if the wording: **For customs purposes. Of no commercial value. Free of charge samples for Morocco registrations and approvals** is acceptable for your free of charge samples order please?

Kind regards

Kate Griffiths

Office Administrator

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On Fri, 26 Sept 2025 at 10:06, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning Nadia,

Please could I ask if this wording on the free of charge sample order is acceptable:

For customs purposes. Of no commercial value. Free of charge samples for Morocco registrations and approvals.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Thu, 25 Sept 2025 at 12:32, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Nadia,

Thank you for your email.

Ryan is on leave this week. I am speaking to our commercial director about the samples, and I will get back to you as soon as I can.

I do need to mention to you that part number 0110509 - MOX9 has been discontinued.

I appreciate your patience.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Thu, 25 Sept 2025 at 12:24, Nadia EL HATTAB <import1@sielmed.ma> wrote:

Kind reminder.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



Mme Nadia EL HATTAB

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**Circular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019
Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)**

De : Nadia EL HATTAB <import1@sielmed.ma>
Envoyé : lundi 22 septembre 2025 15:20
À : 'ryan.swaine@viamed.co.uk' <ryan.swaine@viamed.co.uk>
Cc : 'catrin.hollings@viamed.co.uk' <catrin.hollings@viamed.co.uk>
Objet : sample request

Dear Ryan

I hope you are fine.

To complete the file for the registration process we need a sample City technology / viamed among the following references :

0110501 (MOX1)

0110502 (MOX2)

0110503(MOX3)

0110504(MOX4)

0110509(MOX9)

0110510(INQOX)

0110511(MOX20)

Would you send it to us free of charge with description : sensor given as a sample. The outside label should absolutely be like the label you sent us with the registration documents.

**Cordialement / Best regards / Mit freundlichen Grüßen /
Melhores Cumprimentos / Saygilarimla**



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De : Ryan Swaine <ryan.swaine@viamed.co.uk>
Envoyé : jeudi 6 mars 2025 12:35
À : Nadia EL HATTAB <import1@sielmed.ma>
Cc : catrin.hollings@viamed.co.uk
Objet : Re: request for o2 cell

Dear Nadia

It is nice to hear from you, I hope you are keeping well.

Unfortunately we do not currently have a suitable replacement sensor.

I am sorry we could not be of more help on this occasion.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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On Thu, 6 Mar 2025 at 11:43, Nadia EL HATTAB <import1@sielmed.ma> wrote:

Dear Ryan

How are you I hope you are fine.

Pls tell us if you produce the O2 cell- lowenstein leon as the attached pictures . If so pls send us the price and availability date.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



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