

Aqib Majeed <viamed.aqib.majeed2@gmail.com>

## Fwd: Statement from Viamed Limited for Healthbound Medical Company

Zoey Teal <zoey.teal@viamed.co.uk>

Tue, Oct 14, 2025 at 12:29 PM

To: office@vmsecure.me.uk

Please can this order be processed.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Accounts Assistant

http://www.viamed.co.uk

Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

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----- Forwarded message ------

From: Wynfrey Wong <wynfrey.wong@gmail.com>

Date: Tue, Oct 14, 2025 at 12:00 PM

Subject: Re: Statement from Viamed Limited for Healthbound Medical Company

To: <zoey.teal@viamed.co.uk>

Dear Zoey,

We are so sorry and it's on us. We made a wrong transaction. Since we have received an invoice sealed with "PAID" mark, I have assumed everything will be ok.

The transaction was just completed a few minutes ago please refer to the file attached. Unfortunately, since the working hour is over, my bank will proceed it tomorrow morning.

I am so sorry for all inconveniences.

By the way, please issue me invoice of 4 pieces of MAX-550E and 5 pieces of UFO 130-2.

Wynfrey Wong

HealthBound

On Fri, Oct 10, 2025 at 8:25 PM Wynfrey Wong <wynfrey.wong@gmail.com> wrote:

Dear Zoey,

Thanks for your email. I will check my bank account with my staff and confirm if all balances are paid.

Since we have no credit in your company, any purchase order should be paid before delivery. There are two orders in a few days. This may cause some misunderstanding.

Since this is the audition time for our company, I need a little bit of time to complete it.

I am sorry for any inconvenience caused.

Wynfrey Wong

On Tue, Sep 23, 2025 at 7:03 PM Zoey Teal <viamed.zoey.teal@gmail.com> wrote:

Dear Wynfrey,

The sales office have seen it and thought it linked to both, as two different people have done the orders. Can you check your bank to see if you made payments for all the invoices in the activity statement.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal