



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: UPS [e-jwg105] Tracking No: 1Z9W96386878303520 Exception Notification

1 message

kazemi_bidhendi@yahoo.com <kazemi_bidhendi@yahoo.com>

8 October 2025 at 13:49

Reply-To: kazemi_bidhendi@yahoo.com

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Dear, I am having trouble paying. Please correct the company name to:

Karian Green Energies GmbH

The address is correct.

Also note that consignee is the in UK, please refer to the following address

Consignee:

Mr. Hamidreza Ettelaie Address: [68 Churchill avenue, Newmarket, Suffolk. Post code: CB8 0BY](#)

I waiting for update pro-forma .

Thanks

On Wednesday, October 8, 2025 at 02:42:05 PM GMT+3:30, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Thank you, I will check again this afternoon to see if the payment has appeared in our account yet.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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On Wed, 8 Oct 2025 at 11:11, <kazemi_bidhendi@yahoo.com> wrote:


Dear Kate
Thanks

I payment and send you receipt.
Note my consignee is in England , No Germany.
Thanks

On Wednesday, October 8, 2025 at 12:10:32 PM GMT+3:30, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Hi again,

Please see attached proforma invoice. The addresses are as follows, **I am happy to make any changes:**

 image.png
Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
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On Wed, 8 Oct 2025 at 08:25, <kazemi_bidhendi@yahoo.com> wrote:

Dear Kate,
Thanks for your feedback.
Please send me your pro-forma for checking .
My friend is in England for this matter I want sending to him .

Best regards

On Wednesday, October 8, 2025 at 10:47:04 AM GMT+3:30, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning,

Thank you for your email.

Part number 0110132 - R-22AV is in stock. I need to mention that **we will charge VAT** on your order as it is being shipped to the UK. This VAT can be claimed back if you are able to send us proof of export later on.

I will email you a proforma invoice later this morning.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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On Wed, 8 Oct 2025 at 06:48, <kazemi_bidhendi@yahoo.com> wrote:

Dear Kate

I'm hope you are well.

If I want to order 10 sensors (R-22AV), are they available? And can you send them quickly to the following address:

Address: [68 Churchill avenue, Newmarket, Suffolk. Post code: CB8 0BY](#)

Best regards

On Friday, March 21, 2025 at 12:14:38 PM GMT+3:30, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning,

I can see from the UPS website using tracking number1Z9W96386878303520 that the goods are in Germany.

I replied to the UPS query with your details, below is their reply:



Are you able to contact your local UPS office? I have heard nothing since the last UPS reply (above).

Thank you.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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On Thu, 20 Mar 2025 at 19:14, <kazemi_bidhendi@yahoo.com> wrote:

Dear Kate,

Unfortunately, still don't received last goods . Do you know any info from My goods ?

Best regards

On Monday, March 10, 2025 at 04:40:59 PM GMT+3:30, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Thank you, I have sent this information to Jakub at ernexportuk@ups.com.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Mon, 10 Mar 2025 at 13:01, mohammad kazemi <kazemi_bidhendi@yahoo.com> wrote:

Dear Kate,

Here is the EORI No. Of Karian INT. GmbH: DE276205150338440.

Mr. Derakhshan's mobile number in Germany is +45 176 577 12860.

If you need more info just let us know.

Best regards,

On Monday, March 10, 2025 at 04:30:48 PM GMT+3:30, mohammad kazemi <kazemi_bidhendi@yahoo.com> wrote:

Dear Kate,

Here is the EORI No. Of Karian INT. GmbH: DE276205150338440.
Mr. Derakhshan's mobile number in Germany is +45 176 577 12860.

If you need more info just let us know.

Best regards,

On Monday, March 10, 2025 at 03:24:30 PM GMT+3:30, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning,

We have received this from UPS.

Are you able to assist them please?

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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----- Forwarded message -----
From: **Main Account** <viamedinbox@gmail.com>
Date: Mon, 10 Mar 2025 at 11:52

Subject: Fwd: UPS [e-jwg105] Tracking No: 1Z9W96386878303520 Exception Notification
To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

----- Forwarded message -----
From: <ernexportgb1@ups.com>
Date: Mon, 10 Mar 2025 at 11:50
Subject: UPS [e-jwg105] Tracking No: 1Z9W96386878303520 Exception Notification
To: <enquiries@viamed.co.uk>

Dear Customer,

We would like to inform you that your support is required in order to process your UPS shipment(s).

The shipment details are as follows:

Tracking #	Ship From Address	Ship To Address	Exception Reason	Possible Resolution	Resolution Needed By
1Z9W96386878303520	REF: RVM155298- 1SHIPPER : 9W9638VIAMED LTD15 STATION ROADCROSS HILLSKEIGHLEY BD207 GB	REF: CID27878CONSIGNEE : 8DE03F2R4GKARIAN INT. GMBHRUDOLF- KONIGER-STRASSE 11DELMENHORST 27753 DEPH: 017657712860 TX:	An additional document (Importer's EORI number) was requested.	Please provide us with alternative direct contact details for the receiver (a local telephone number, or an email address). Please forward required document(s) to my e-mail.	17 Mar 2025

Please send us your instructions on how you would like us to proceed with the shipment(s) as soon as possible and by the deadline mentioned above.

If no instructions are provided within deadline mentioned above your shipment(s) may be returned to you or disposed of in accordance with the UPS's Tariff/Terms & Conditions of Carriage/Service and without further notice. Any charges associated with returning or disposing of the shipment(s), including transportation and any applicable duties, taxes and UPS fees, will be charged to the shipper's UPS account.

Note that it is not possible to re-route a shipment from one country to another.

Should you have any questions about this/these shipment(s), please **respond directly** to email ernexportuk@ups.com (Mailboxes: ernexportgb(1-4)@ups.com are *no longer monitored*)

If you are unable to provide instructions for this/these shipment(s), please forward this message to the relevant person.

Kind regards,

Jakub Donajski
ERN Export Administrator
UPS GBS
ernexportuk@ups.com