

Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: New customer message on 5 October 2025 at 11:58 am

1 message

SOURABH ANAND <25dp0115@iitism.ac.in> To: Kate Griffiths <kate.griffiths@viamed.co.uk>

6 October 2025 at 17:44

Dear Ms. Griffiths,

Thank you for your prompt response.

We require two (2) units of the Oxygen Sensor, Model R-22MED (Product Code: 0110022)

Thank you.

Kind regards

Sourabh Anand

Research Scholar

Department of Mining Engineering Indian Institute of Technology (Indian School of Mines),

Dhanbad - 826004,

India

On Mon, Oct 6, 2025 at 2:28 PM Kate Griffiths kate.griffiths@viamed.co.uk wrote: Good morning,

Thank you for your message via our website.

Please could I ask which R-22 you require?

0110020 - R-22V1 (single)

0110021 - R-22MEDV

0110022 - R-22MED

0110039 - R-22VA (single)

0110072 - R-22Vi (pack of 2)

0110073 - R-22VA (pack of 2)

Many thanks.

Kind regards

Kate Griffiths
Office Administrator

Viamed Ltd.

http://www.viamed.co.uk Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Check out our product portfolio at: www.viamed.co.uk/productportfolio

Meet us at MEDICA 2025: 17th – 20th November, Düsseldorf

UK Pavilion – Hall 16, Stand H03-1

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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On Sun, 5 Oct 2025 at 17:05, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message ------

From: Viamed Ltd (Shopify) <mailer@shopify.com>

Date: Sun, 5 Oct 2025 at 11:58

Subject: New customer message on 5 October 2025 at 11:58 am

To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

IN

Name:

SOURABH ANAND

Email:

25dp0115@iitism.ac.in

Phone Number:

8340723183

Message:

Dear Sir/Madam,

I am writing on behalf of the Indian Institute of Technology (Indian School of Mines), Dhanbad, India, to inquire about the purchase of two (2) units of Oxygen Sensor, Class R 22. The sensors are required for academic and research purposes in our laboratory.

Kindly provide the following details at your earliest convenience:

Product availability and technical specifications;

Quotation including price, taxes, and shipping charges to Dhanbad, India:

Estimated delivery period;

Payment terms and warranty information;

Please let us know if there are any authorized distributors or local service partners in India through whom we can place the order.

Thank you for your assistance. We look forward to your prompt response.

Warm regards,

Sourabh Anand
Research Scholar
Department of Mining Engineering
Indian Institute of Technology (Indian School of Mines), Dhanbad –
826004, India