



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**RE: sample request**

1 message

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**Nadia EL HATTAB** <import1@sielmed.ma>

1 October 2025 at 14:58

To: Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;, Ryan Swaine &lt;ryan.swaine@viamed.co.uk&gt;

Dear Kate

During the shipment you establish an invoice as follow:

Descriptions of the product .....

Price : 10,00 Euro

Value for customs only

Product given for free as sample

you can send it this invoice to confirm before the shipment.

**Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla**



**Mme Nadia EL HATTAB**

**Assistante Transit & transport**

**SIELMED**

**N° 614 et 616 Boulevard AL QODS**

**Ain Choc Casablanca 20153**

**MOROCCO**

**Tel 212 522 52 39 34**

**Tel 212 522 21 70 89**

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**Fax 212 522 52 39 35**

**Email : [import1@sielmed.ma](mailto:import1@sielmed.ma)**

**Web : [www.sielmed.com](http://www.sielmed.com)**

**ICE : 001459846000011**

***Important Remark : our company is applying for Quality Certification ISO 13485; so, all suppliers invoices should be issued with batch numbers & serial numbers***

**Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019**

**Emballages en Bois doivent être Neufs et répondre à la Norme NIMP15 (ou ISMP15-International Standard for Phytosanitary Measures)**

**Circular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019  
Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)**

**De :** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Envoyé :** mercredi 1 octobre 2025 12:55

**À :** Nadia EL HATTAB <[import1@sielmed.ma](mailto:import1@sielmed.ma)>; Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

**Objet :** Re: sample request

Good afternoon Nadia,

Just a quick email to ask if the wording: **For customs purposes. Of no commercial value. Free of charge samples for Morocco registrations and approvals** is acceptable for your free of charge samples order please?

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

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Check out our product portfolio at:

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On Fri, 26 Sept 2025 at 10:06, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good morning Nadia,

Please could I ask if this wording on the free of charge sample order is acceptable:

For customs purposes. Of no commercial value. Free of charge samples for Morocco registrations and approvals.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 25 Sept 2025 at 12:32, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good afternoon Nadia,

Thank you for your email.

Ryan is on leave this week. I am speaking to our commercial director about the samples, and I will get back to you as soon as I can.

I do need to mention to you that part number 0110509 - MOX9 has been discontinued.

I appreciate your patience.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 25 Sept 2025 at 12:24, Nadia EL HATTAB <[import1@sielmed.ma](mailto:import1@sielmed.ma)> wrote:

Kind reminder.

**Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygılarımla**



**Mme Nadia EL HATTAB**

**Assistante Transit & transport**

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**De :** Nadia EL HATTAB <[import1@sielmed.ma](mailto:import1@sielmed.ma)>

**Envoyé :** lundi 22 septembre 2025 15:20

**À :** 'ryan.swaine@viamed.co.uk' <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

**Cc :** 'catrin.hollings@viamed.co.uk' <[catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)>

**Objet :** sample request

Dear Ryan

I hope you are fine.

To complete the file for the registration process we need a sample City technology / viamed among the following references :

0110501 ( MOX1)

0110502 ( MOX2)

0110503( MOX3)

0110504( MOX4)

0110509( MOX9)

0110510( INQOX)

0110511( MOX20)

Would you send it to us free of charge with description : sensor given as a sample. The outside label should absolutely be like the label you sent us with the registration documents.

**Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla**



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De : Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

Envoyé : jeudi 6 mars 2025 12:35

À : Nadia EL HATTAB <[import1@sielmed.ma](mailto:import1@sielmed.ma)>

Cc : [catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)

Objet : Re: request for o2 cell

Dear Nadia

It is nice to hear from you, I hope you are keeping well.

Unfortunately we do not currently have a suitable replacement sensor.

I am sorry we could not be of more help on this occasion.

Best regards

Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
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On Thu, 6 Mar 2025 at 11:43, Nadia EL HATTAB <[import1@sielmed.ma](mailto:import1@sielmed.ma)> wrote:

Dear Ryan

How are you I hope you are fine.

Pls tell us if you produce the O2 cell- lowenstein leon as the attached pictures . If so pls send us the price and availability date.

**Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla**



**Mme Nadia EL HATTAB**  
**Assistante Transit & tranport**  
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