



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Flow sensor Spirotrue H/E (for Hamilton) - 100 packs (6 pcs/pack)

1 message

A M <6385208@gmail.com>

24 September 2025 at 18:04

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Dear Kate,

Thank you for your message.
Could you please issue an invoice for payment?

The delivery and bill addresses are correct, no changes are needed.

Regarding your question about UPS,
We will continue using UPS as the courier, no change of provider. The issue with the last shipment seems to have been related to UPS delays — we still haven't received any official explanation for the problems, even though everything was sent on time.
To avoid such problems again, I kindly ask:
All communication with UPS, please copy to e-mail: akosov@web.de
Direct phone number (+49 176 6215 2557) and e-mail should be added to all invoices and shipping documents
This way customs can also contact Alexey directly, not only by address.

One additional question: do you have agreements with any other courier services besides UPS that you could use for shipping to Germany? On our side we do not have suitable options with UK couriers, but if you already work with another provider, it would be great to consider that as an alternative. Otherwise, we will simply continue with UPS as usual.

Kind regards.

On Wed, 24 Sept 2025 at 17:49, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning,

Thank you for your email.

I am preparing your quotation for 100 x 4310009 SpiroTrue H - single use flow sensor @ €39 each.



I believe that there were issues with your last parcel/UPS. **Would you like me to use EXW for you to arrange your own courier this time?**

Do you need me to use the addresses as follows:

Delivery Address

Kosov Alexey
Groote Wischen 6
Hamburg
21147
Germany

Invoice Address

Medtrest LLC
568 Rolling Hills Dr
Ozark
Alabama
36360
United States

I look forward to your reply.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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On Tue, 23 Sept 2025 at 14:22, A M <6385208@gmail.com> wrote:

Hello.

Could you please send me your best offer for:

- Flow sensor Spirotrue H/E (for Hamilton) - 100 packs (6 pcs/pack)

Thank you in advance.

Best regards.

On Mon, 15 Sept 2025 at 18:18, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon,

Thank you for your payment.

Please see attached order confirmation.

As you know, the lead time is approximately 5-6 weeks from date of payment, but I do not have an exact lead time yet.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Sat, 13 Sept 2025 at 14:16, A M <6385208@gmail.com> wrote:

Hello.

Take a look at the payment slip in attachment.

Best regards

On Fri, 12 Sept 2025 at 17:29, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:
Thank you for your reply.

Please see attached proforma invoice, valid for 30 days.

The lead time is approximately 5-6 weeks from date of payment.

I have used the addresses as follows:

Delivery Address

Kosov Alexey
Groote Wischen 6
Hamburg
21147
Germany

Invoice Address

Medtrest LLC
568 Rolling Hills Dr
Ozark
Alabama
36360
United States

Kind regards

Kate Griffiths

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On Fri, 12 Sept 2025 at 10:04, A M <6385208@gmail.com> wrote:
Hello.

Thank you for your reply.
This time, we prefer to buy original OOM103-1 sensors.
Could you please clarify the estimated lead time?

Best regards.

On Fri, 12 Sept 2025 at 15:31, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:
Good morning,

Thank you for your email.

Part number 0110583 - OOM103-1 is a **non stock item**. The price is €42 each.

Would part number 0110018 - R-17V be of interest as an alternative? This sensor is in stock and costs €26 each EXW. I have attached a data sheet.

I am happy to issue a proforma for either sensor. I await your reply.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Fri, 12 Sept 2025 at 09:00, A M <6385208@gmail.com> wrote:

Hello.

Could you please send us an invoice for:
- Envitec O2 sensor OOM103-1 - 20 pcs.

It would be great if you can offer us a discount.

Delivery address:

Kosov Alexey,

[Groote Wischen 6, Hamburg 21147](#)

akosov@web.de

+49 176 6215 2557

Thank you in advance.

Best regards.

On Tue, 19 Aug 2025 at 16:31, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning,

Please see email from UPS. They would like you to contact your local UPS Office in order to provide the required documents for clearance.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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----- Forwarded message -----
From: **Main Account** <viamedinbox@gmail.com>
Date: Tue, 19 Aug 2025 at 09:54
Subject: Fwd: UPS [NTZ358] Tracking No: 1Z9W96386878033170 Exception Notification
To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

----- Forwarded message -----
From: <ernexportgb1@ups.com>
Date: Tue, 19 Aug 2025 at 09:40
Subject: UPS [NTZ358] Tracking No: 1Z9W96386878033170 Exception Notification
To: <enquiries@viamed.co.uk>

Dear Customer,

We would like to inform you that your support is required in order to process your UPS shipment(s).

The shipment details are as follows:

Tracking #	Ship From Address	Ship To Address	Exception Reason	Possible Resolution	Resolution Needed By
1Z9W96386878033170	REF: RVM157747-1 SHIPPER : 9W9638 VIAMED	REF: CID19267 CONSIGNEE : 8DE038FFF1 KOSO V	This shipment hasn't been cleared yet	Provide us with alternative direct contact	august 25 2025

LTD 15 STATION ROAD CROSS HILLS KEIGHLEY BD207 GB	ALEXEY GROOTE WISCHEN 6 HAMBURG 21147 DE PH: 017662152557 TX:	and we need to contact your Consignee.	details for the receiver (a valid telephone number, and an email address). Ask the receiver to contact their local UPS Office in order to provide the required documents for clearance.
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Please send us your instructions on how you would like us to proceed with the shipment(s) as soon as possible and by the deadline mentioned above.

If no instructions are provided within deadline mentioned above your shipment(s) may be returned to you or disposed of in accordance with the UPS's Tariff/Terms & Conditions of Carriage/Service and without further notice. Any charges associated with returning or disposing of the shipment(s), including transportation and any applicable duties, taxes and UPS fees, will be charged to the shipper's UPS account.

Note that it is not possible to re-route a shipment from one country to another.

Should you have any questions about this/these shipment(s), please **respond directly** to email ernexportuk@ups.com (Mailboxes: ernexportgb(1-4)@ups.com are *no longer monitored*)

If you are unable to provide instructions for this/these shipment(s), please forward this message to the relevant person.

Kind regards,

Agata Kaczmarkiewicz
ERN Export Administrator
UPS GBS
ernexportuk@ups.com

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Best regards
Danil

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