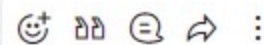


Asking if we have any direct UPS conatcts in Germany?



C

Cathy.Green 4:30 PM

no we do not have a UPS contact in Germany. we dont have any dealinging with the brokerage in Germany. Yes we can use a diferent courier service, but customer would have to arrange it , or give us access to their account number so we can book the shipment for them. And they will need to pay the return costs for the shipment returned to us will nee a profoma for 33.13 euros , will need to be paid before dispatching, and then they can arrange for parcels to be collected by their own courier. If they are unable to do this and insist on us using our UPS again then it will be s second charge of the same value to re ship. May be better for them to arrange for their own couirer to collect for ease through customs.



A

Aqib.Majeed 4:31 PM