



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: FW: V1000 foetal heart simulator

1 message

Main Account <viamedinbox@gmail.com>

Thu, Sep 18, 2025 at 11:14 AM

To: Sophie Lines <sophie.lines@vmsecure.me.uk>

----- Forwarded message -----

From: **Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME))** <HUW.BEVAN@wales.nhs.uk>

Date: Thu, 18 Sept 2025 at 11:08

Subject: FW: V1000 foetal heart simulator

To: Steve Hardaker <steve.hardaker@viamed.co.uk>

Hi Steve

I've just released its September, and the device was due for Cal in July .are you able to send me the relevant information , as discussed below.

Best regards

Huw Bevan

Uwch Peiriannydd Electroneg

Senior Electronics Engineer

Bwrdd Iechyd Prifysgol

Betsi Cadwaladr

University Health Board

Dept 28

Medical Enginneering

Wrexham Hospital

LL13 7TD

Ffôn • Tel: 03000 848593

e-bost • e-mail huw.bevan@wales.nhs.uk

From: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME))
Sent: 11 February 2025 15:48
To: Steve Hardaker <steve.hardaker@viamed.co.uk>
Subject: RE: V1000 foetal heart simulator

Hi Steve

Thank you for looking in to this.

The unit is being used on a regular basis ,it would be more convenient for us return it in July.

Best regards

Huw Bevan

Uwch Peiriannydd Electroneg
Senior Electronics Engineer

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Dept 28
Medical Enginneering
Wrexham Hospital
LL13 7TD

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From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Sent: 11 February 2025 15:38
To: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk>
Subject: Re: V1000 foetal heart simulator

You don't often get email from steve.hardaker@viamed.co.uk. [Learn why this is important](#)

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Hi Huw,

I've checked with Production and I see what has happened. The device was last tested in July as part of a larger batch, whereas we usually try to leave them almost complete and finish off the QA at the last moment to ensure a more recent calibration.

If you can send it back to us, we will be happy to offer you a free of charge calibration check, which will reset the calibration date.

You can take advantage of that now if it makes it more convenient, but it might be wise to send it back in July. Just let me know when you want to return it and I will send you the returns reference number and further instructions.

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Tue, 11 Feb 2025 at 15:26, Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk> wrote:

Hi Steve

The certificate of calibration was in the box with the instructions for use (please se attached)

Best regards

Huw Bevan

Uwch Peiriannydd Electroneg

Senior Electronics Engineer

Bwrdd Iechyd Prifysgol

Betsi Cadwaladr

University Health Board

Dept 28

Medical Engineering

Wrexham Hospital

LL13 7TD

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e-bost • e-mail huw.bevan@wales.nhs.uk

From: Steve Hardaker <steve.hardaker@viamed.co.uk>

Sent: 11 February 2025 15:07

To: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk>

Subject: Re: V1000 foetal heart simulator

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Hi Huw,

The device should ideally have been calibrated just prior to despatch, which was in November.

Can I ask why you state that the calibration is due in July, is there a calibration sticker on the device, or something else that states the July date?

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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From: **Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME))** <HUW.BEVAN@wales.nhs.uk>
Date: Tue, Feb 11, 2025 at 10:44 AM
Subject: RE: V1000 foetal heart simulator
To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi Sophie

Thank for helping us purchase the V1000 , on commissioning the unit , I have noticed the calibration is due on in July , is the first calibration to be included in the purchase as it has a sort date on it .

Kind regards

Huw

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 15 January 2025 14:00
To: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk>
Subject: Fwd: V1000 foetal heart simulator

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Hi Huw,

Do you have any update on the V1000 that we sent to our on loan back in November? Are you happy with the device and would you like to keep it? Or would you like to return this to us. The trial came to an end a couple of weeks ago.

Kind regards

Sophie Lines

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From: **Sophie Lines** <sophie.lines@viamed.co.uk>

Date: Fri, Jan 3, 2025 at 11:32 AM

Subject: Re: V1000 foetal heart simulator

To: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk>

Dear Huw,

I am emailing regarding the V1000 Foetal Heart Simulator that we supplied on a 30 day Sale or Return basis in November 2024 - we have now reached the end of the trial period.

Please can you let me know how the trial went, and if you plan on keeping the unit or returning this to us? If you would like to keep the unit, we would just need a Purchase Order from yourselves in order for us to invoice you for the device.

I have attached a trial feedback form, I would be grateful if this could be completed and returned to us for our records.

If you have any questions please let me know.

Kind regards

Sophie Lines

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On Wed, Nov 20, 2024 at 1:51 PM Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk> wrote:

Hi Sophie

Yes that this the correct address

Kind regards

Huw

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 20 November 2024 13:49
To: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HUW.BEVAN@wales.nhs.uk>
Subject: Re: V1000 foetal heart simulator

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Hi Huw,

Thank you for the completed form. Please can you confirm whether we should use the delivery address as follows?

Huw Bevan
Wrexham Maelor Hospital
Department 28
Medical Engineering
Croesnewydd Rd

LL13 7TD

Kind regards

Sophie Lines

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On Wed, Nov 20, 2024 at 9:19 AM Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME))
<HUW.BEVAN@wales.nhs.uk> wrote:

Good morning Sophie

Please find attached indemnity form for the V1000

Kind regards

Huw Bevan

Uwch Peiriannydd Electroneg

Senior Electronics Engineer

Bwrdd Iechyd Prifysgol

Betsi Cadwaladr

University Health Board

Dept 28

Medical Engineering

Wrexham Hospital

LL13 7TD

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From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 19 November 2024 13:15

To: Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME)) <HJW.BEVAN@wales.nhs.uk>

Subject: Re: V1000 foetal heart simulator

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WARNING: This email originated from outside of NHS Wales. Do not open links or attachments unless you know the content is safe.

Good afternoon,

Thank you for your email. We would be happy to provide a V1000 on Sale or Return, for you to trial.

Please find attached our 'Sale or Return' Terms & Conditions Form, which will need to be completed by an authorised person within the Trust; it differs from Trust to Trust but this will usually be Procurement or any person responsible for organising loan equipment and/or trials.

Please can you return the form to me (a picture or scan attached to an email is fine but a fax is also acceptable), and can you also confirm a specific delivery address complete with department and contact details of the person that will accept responsibility for receiving and returning the goods, usually a senior member of Clinical Engineering.

The Sale or Return process allows you to trial a demo unit for a period of 30-days, covered under the Master Indemnity Agreement for the duration. We would ask that you attempt to keep to this time-frame and arrange for the device to be moved between key evaluators during that period if possible.

The trial is without obligation to purchase. If the device proves to be unsuitable, we ask that you return it using a traceable courier service with the original accessories (with the exception of any used disposable items) in its original undamaged packaging.

If you have any questions, please do not hesitate to contact me.

Kind regards

Sophie Lines

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On Tue, Nov 19, 2024 at 10:45 AM Main Account <viamedinbox@gmail.com> wrote:

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From: **Huw Bevan (BCUHB - North Wales Medical Physics (inc EBME))** <HUW.BEVAN@wales.nhs.uk>

Date: Tue, 19 Nov 2024 at 10:23

Subject: V1000 foetal heart simulator

To: info@viamed.co.uk <info@viamed.co.uk>

Good Morning

We are looking at replacing our current foetal heart simulator with something newer and was wondering if it was possible to have a trail of your V1000 as it looks a suitable replacement for ours .

Kind regards

Huw Bevan

Uwch Peiriannydd Electroneg

Senior Electronics Engineer

Bwrdd Iechyd Prifysgol

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