



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

**Sv: New customer message on September 17, 2025 at 11:42 am**

1 message

**Veronica Roel** <veronica\_roel@hotmail.com>

17 September 2025 at 12:08

To: "ryan.swaine@vandagraph.co.uk" &lt;ryan.swaine@vandagraph.co.uk&gt;

Hi Ryan,

Thank you for your quick reply and for offering to provide the screws, I really appreciate it.  
Here are my address details:

Veronica Roel  
[Tindvegen 70](#)  
7654 Verdal  
Norway

Please let me know if you need any additional information.

Best regards,  
Veronica Roel  
Mob.: +47 97156585

**Fra:** Ryan Swaine <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>**Sendt:** onsdag 17. september 2025 12.56**Til:** [veronica\\_roel@hotmail.com](mailto:veronica_roel@hotmail.com) <[veronica\\_roel@hotmail.com](mailto:veronica_roel@hotmail.com)>**Emne:** Re: New customer message on September 17, 2025 at 11:42 am

Hi Veronica

Please can you provide me with your address details and we can provide them for you?

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
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On Wed, 17 Sept 2025 at 11:42, Vandagraph (Shopify) <[mailer@shopify.com](mailto:mailer@shopify.com)> wrote:

You received a new message from your online store's contact form.

**Country Code:**

NO

**Name:**

Veronica Roel

**Email:**

[veronica\\_roel@hotmail.com](mailto:veronica_roel@hotmail.com)

**Phone Number:**

97156585

**Message:**

Hi,

I have a Tek-Ox Oxygen Analyzer, and the three screws on the underside have become so worn that I would like to replace them before they cause any further issues. I couldn't find any information regarding the screw size or material. Could you please provide me with that information?

Thank you in advance!

Best regards,  
Veronica Roel