Aqib Majeed <aqib.majeed@viamed.co.uk>

Re: Viamed Invoice RVM157921-1 Reference VIAWEB1215

To Perth Hyperbaric <enquiries@perth-hyperbaric.org.uk>

Hello Perth

Good afternoon

My apologies, I have had a check and your right, the sensor sent on your previous order (RVM157921-1).

I will state a SRS (returns) number for you below. Please could this reference be quoted on any paperwork/packaging you include with the sensor.

Your SRS (Returns) number is **SRS69214**, the address to return the devices to is as follows:

Viamed Ltd

Repairs Team SRS69214

15 Station Road

Cross Hills

Keighley

West Yorkshire

BD20 7DT

When returning the sensor to us. Please ensure that the item's packaging is adequate and we advise that you use a traceable delivery service.

Upon receipt of the sensor, we will check to see what the problem is with it and replace it for you.

Please let me know if you have any questions.

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

http://www.viamed.co.uk

email: aqib.majeed@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582 Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Please note: Viamed is enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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