

Service Repair Sheet SRS69213

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Tracy Tidbury

Coventry University Hospital

MEBS

MEBS Materials Management Spe

02476968378

02476964000

00001288

tracy.tidbury@uhcw.nhs.uk

18/Aug/2025

Robert Connor

Viamed

Warranty

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer

Cleaned by Viamed,
if no declaration certificate
from customer

Signed: _____

Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 14/Aug/2025 Sophie Lines

14/Aug/2025 Sophie Lines

Customer received 15x 0110040 in June on PO 999007898 - they say they are faulty as they do not seal properly when fitted to a machine and are causing leaks. They currently have 13 units quarantined in a box. Advised they return for investigation and if found to be faulty we will provide warranty replacements.

14/Aug/2025 Sophie Lines

Ryan advised Please make a note on the SRS to send them back to Envitec, as they have a gas leak problem, and we should replace them to the end user

14/Aug/2025 Sophie Lines

As per Steve - please replace as soon as received.

18/Aug/2025 Robert Connor

Received 13 x R30V s/n V108469, V108470, V108472, V108473, V108474, V108475, V108476, V108478, V108479, V108480, V108481, V108482, V108483.

Ready For quote

Repair Complete Signed

CG Neen 20-8-25

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN38117	Oxygen Sensor	0110040	V108469	Yes
SRN38118	Oxygen Sensor	0110040	V108470	Yes
SRN38119	Oxygen Sensor	0110040	V108472	Yes
SRN38120	Oxygen Sensor	0110040	V108473	Yes
SRN38121	Oxygen Sensor	0110040	V108474	Yes
SRN38122	Oxygen Sensor	0110040	V108475	Yes
SRN38123	Oxygen Sensor	0110040	V108476	Yes
SRN38124	Oxygen Sensor	0110040	V108478	Yes
SRN38125	Oxygen Sensor	0110040	V108479	Yes
SRN38126	Oxygen Sensor	0110040	V108480	Yes
SRN38127	Oxygen Sensor	0110040	V108481	Yes
SRN38128	Oxygen Sensor	0110040	V108482	Yes
SRN38129	Oxygen Sensor	0110040	V108483	Yes

0140013 x 13 FOC
old S/N, SES, SEN

0110040 x 13 FOC
New S/N, SES, SEN

UPS x 1 FOC.