



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

**Fw: O2 sensor**

1 message

**SANTANA, Jorge (SURREY AND SUSSEX HEALTHCARE NHS TRUST)**11 August 2025 at  
12:00

&lt;Jorge.Santana@nhs.net&gt;

To: Aqib Majeed &lt;aqib.majeed@viamed.co.uk&gt;, Ryan Swaine &lt;ryan.swaine@viamed.co.uk&gt;

Cc: "WYETT, Niki (SURREY AND SUSSEX HEALTHCARE NHS TRUST)" &lt;niki.wyett@nhs.net&gt;

Hi, Both 😊

Can you please, kindly have a look at the email below from my colleague Niki and pictures attached from affected products and act accordingly ?

We do believe they still inside the warranty date, so we will expect you to swap this for NEW ones.

Also, you did mentioned in our last conversation that, a investigation into this issue will be brought up. Question is, did you get anywhere with that yet ? If not, when you do, can we please, kindly have some feed back?

Looking forward to hearing from you.

Many Thanks in advance for all your time and work,

Kindest Regards,

Jorge

*Jorge Santana*

Materials Controller Lead

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**Safety and quality | One team | Compassion | Dignity and respect****From:** WYETT, Niki (SURREY AND SUSSEX HEALTHCARE NHS TRUST) <niki.wyett@nhs.net>**Sent:** 11 August 2025 10:39**To:** SANTANA, Jorge (SURREY AND SUSSEX HEALTHCARE NHS TRUST) <Jorge.Santana@nhs.net>; WILLIAMS, Hannah (SURREY AND SUSSEX HEALTHCARE NHS TRUST) <h.williams16@nhs.net>; EME.HELPDESK (SURREY AND SUSSEX HEALTHCARE NHS TRUST) <sash.eme.helpdesk@nhs.net>; ANAESTHETICEQUIPMENT (SURREY AND SUSSEX HEALTHCARE NHS TRUST) <sash.anaestheticequipment@nhs.net>**Subject:** O2 sensor

Hi Jorge,

just to follow up on our discussion; the O2 sensors that I have given to you have caused a leak out the back where the wire comes out, to reiterate it was a substantial leak.

Many thanks for your help,

Niki

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## 2 attachments

 **VID-20250625-WA0002.mp4**  
1058K

 **(No subject) (2).zip**  
9253K