



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

**RE: Purchase Order No: 333228039 from : Healthcare Partners Ltd**

1 message

**HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST)**

&lt;rsch.hplcpa@nhs.net&gt;

To: Sophie Lines &lt;sophie.lines@viamed.co.uk&gt;

Wed, Aug 13, 2025 at 4:03 PM

Good Afternoon,

Thank you for your email and for bringing the pricing discrepancy to our attention.

The price has now been amended as per your email. Please proceed with processing the order based on the updated pricing.

If you require any further confirmation or documentation, feel free to let me know.

We appreciate your cooperation and prompt communication.

**Best Regards,**

**Sneha Mol Ramesh**

**Buyer**

Purchasing Team

Tel: 01483 571122 Ext. 3987

Email: [snehamol.ramesh@nhs.net](mailto:snehamol.ramesh@nhs.net)

My Departments Email: [rsch.hpljuniorbuyer@nhs.net](mailto:rsch.hpljuniorbuyer@nhs.net)

HPL Feedback Form: [Healthcare Partners Ltd Feedback Form Survey \(surveymonkey.co.uk\)](https://surveymonkey.co.uk)

Website: [www.healthcarepartnersltd.co.uk](http://www.healthcarepartnersltd.co.uk)



Healthcare Partners Ltd

90 Priestley Road

Guildford, Surrey

GU2 7AU

**From:** Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>

**Sent:** 13 August 2025 12:56

**To:** HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST) <[rsch.hplcpa@nhs.net](mailto:rsch.hplcpa@nhs.net)>

**Subject:** Re: Purchase Order No: 333228039 from : Healthcare Partners Ltd

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

Thank you for your order 333228039. Unfortunately, the price on your order is incorrect. The correct prices for the EyeMax Phototherapy Mask range are as follows:

**1114005 - Regular (Blue) - Pack of 20 = £56.70**

1114006 - Premie (Orange) - Pack of 20 = £56.70

1114007 - Micro (Green) - Pack of 20 = £56.70

*All sizes are priced the same.*

EyeMax 2 Postage charges:

**1 pack: £8.00**

2 - 4 packs: £10.00

5+ packs: £12.00

Please can you let me know if you are happy for us to proceed with your order?

Kind regards

Sophie Lines

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

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On Wed, Aug 13, 2025 at 12:15 PM Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Wed, 13 Aug 2025 at 12:09

Subject: Purchase Order No: 333228039 from : Healthcare Partners Ltd

To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

[exchange.ghxeurope.net](http://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=a764101322>

This will inform the Trust of your receipt of the Order  
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13/08/25 12:09

Priority: High

Order No: 333228039

Customer Name: Healthcare Partners Ltd

Customer Address: Royal Surrey County Hospital NHS Corporate Department, Egerton Road, Guildford, Surrey, GU2 7XX, England

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

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