



Sophie Lines <viamed.sophie.lines@gmail.com>

AW: UPS Exception Notification, Tracking Number 1Z9W96386842050629

1 message

Fischer, Linda <Linda.Fischer@dilo-gmbh.com>
To: Sophie Lines <sophie.lines@viamed.co.uk>

Thu, Aug 14, 2025 at 9:55 AM

Yes, thats okay.

Mit freundlichen Grüßen / Kind regards

Linda Fischer

Einkauf

Phone: [+49 8333 302-145](tel:+498333302145)Fax: [+49 8333 302-302](tel:+498333302302)Linda.Fischer@dilo-gmbh.com<https://www.dilo.eu>**DILO Armaturen und Anlagen GmbH**
Frundsbergstrasse 36
87727 Babenhausen

Von: Sophie Lines <sophie.lines@viamed.co.uk>**Gesendet:** Donnerstag, 14. August 2025 10:53**An:** Fischer, Linda <Linda.Fischer@dilo-gmbh.com>**Betreff:** Re: UPS Exception Notification, Tracking Number 1Z9W96386842050629

Hi Linda,

Our accounts department have confirmed we can pay the fees, but we would need to provide you with a Proforma Invoice for this amount (65.27 Euro)

Please let me know if you are happy with this?

Kind regards

Sophie Lines

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<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Wed, Aug 13, 2025 at 2:00 PM Fischer, Linda <Linda.Fischer@dilo-gmbh.com> wrote:

Dear Sophie,

Is it possible for you to cover the costs and then invoice us afterwards, if necessary?

Mit freundlichen Grüßen / Kind regards

Linda Fischer

Einkauf

Phone: +49 8333 302-145

Fax: +49 8333 302-302

Linda.Fischer@dilo-gmbh.com

<https://www.dilo.eu>

DILO Armaturen und Anlagen GmbH

Frundsbergstrasse 36

87727 Babenhausen



Von: Sophie Lines <sophie.lines@viamed.co.uk>

Gesendet: Mittwoch, 13. August 2025 11:20

An: Fischer, Linda <Linda.Fischer@dilo-gmbh.com>

Betreff: Re: UPS Exception Notification, Tracking Number 1Z9W96386842050629

Dear Linda,

I note that the UPS tracking page is now allowing the option of payment the outstanding fees via their website:

[Shipping](#) [Tracking](#) [Business Solutions](#) [Support](#)

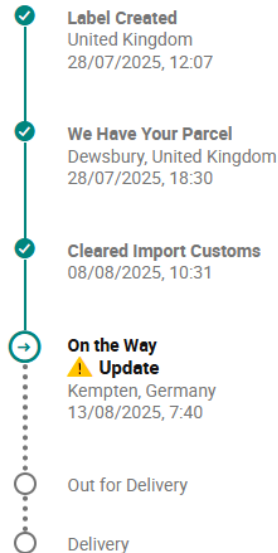
⚠ An outstanding balance is due on this parcel. [Pay Now>](#)

Your shipment
1Z9W96386842050629

The delivery date will be provided as soon as possible.

Ship To

BABENHAUSEN, BY DE



I hope this helps with the receipt of your parcel

Kind regards

Sophie Lines

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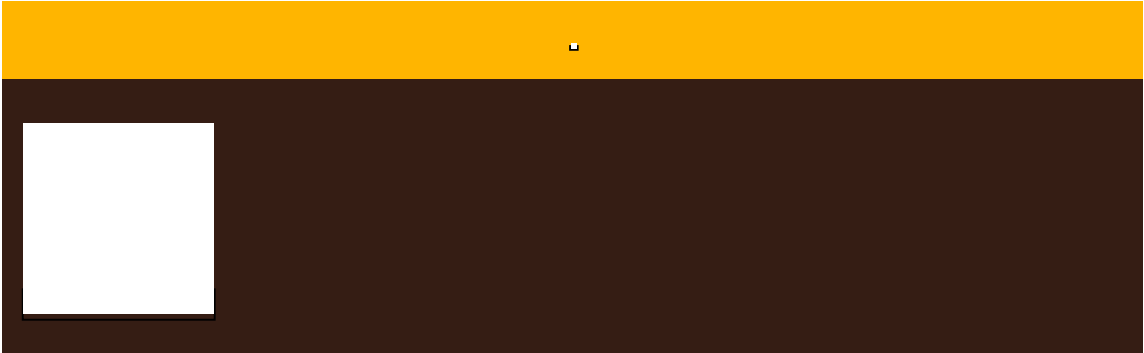
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On Wed, Aug 13, 2025 at 9:27 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----
From: **UPS** <pkginfo@ups.com>
Date: Tue, 12 Aug 2025 at 19:56
Subject: UPS Exception Notification, Tracking Number 1Z9W96386842050629
To: <kate.griffiths@viamed.co.uk>



The status of your parcel has changed.

Exception Reason: The receiver does not want the product and refused the delivery.

Exception Resolution: Your delivery has been rescheduled for the next business day.

At the request of Anonymous, this notice alerts you that the status of the shipment listed below has changed.

Shipment Details

Tracking Number: 1Z9W96386842050629

Ship To: 36 FRUNDSBERGSTRASSE
BABENHAUSEN, BY 87727
DE

UPS Service: UPS STANDARD

Number of Parcels:	1
Parcel Weight:	0.4 KGS
Exception Date:	12/08/2025
Exception Time:	20:34

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