



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RMA Request - Account 00007996

2 messages

Katy Romanowski <Katy.Romanowski@tenacore.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

6 August 2025 at 21:10

Hi Kate,

Can we get an RMA set up for this?

We need to send CTE-0094 out for calibration.

V1000 Foetal Heart Simulator

SN: PR02976A11

Thank you,

Katy Romanowski | Director of Operations

| 800-297-2241

| Katy.Romanowski@tenacore.com

 | 3115 Airway Ave
Costa Mesa, CA 92626

| www.Tenacore.com



Kate Griffiths <kate.griffiths@viamed.co.uk>
Draft To: Katy Romanowski <Katy.Romanowski@tenacore.com>
Bcc: Main Account <viamedinbox@gmail.com>

7 August 2025 at 09:30

Good morning Katy,

Thank you for your email.

The returns reference number you need is SRS69205

We will issue a proforma invoice once the repairs team have looked at the unit.