

OrganOx Europe

CID27300 Opera CID27300 Type:Vandagraph Trade

OrganOx Europe Cuffas Lea House, 3500 John Smith Drive, Oxford Business Park South, Oxford, , OX4 2WB, UK

Tel **01865504024** GBP Trade Price List Vandagraph (0009) [Log Call](#) [Add Issue](#)

Credit 30 Days after date of invoice Credit Limit 0.00GBP

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SRS69122

SRS Created : 09 May 2025
Created By Ryan Swaine
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Add notes to SRS

Add Notes

Linked to Order Reference 156675

- [View 11:55:19 09 May 2025](#) (Gmail - 3X Oxygen Meters for Calibration + 1 for inspection.pdf)
- [View 13:44:08 12 May 2025](#) (Gmail - RE_ 3X Oxygen Meters for Calibration + 1 for inspection.pdf)
- [View 15:11:02 16 May 2025](#) (Vandagraph Ltd - QAN156675 Europe.pdf)

Service Repair Sheet 69122		Notes
Company / Hospital	OrganOx Limited	09/May/2025 Ryan Swaine 09/May/2025 Ryan Swaine Vandagraph VN11 S/N:01344 Vandagraph VN11 S/N:00822 Vandagraph VN11 S/N:00821 Quoted for Calibration and new sensors.
Contact Name	Ruwan Gamage	
Department		
Position	Product Support Manager	sn. 00823 failed in the USA, to test 13/May/2025 Robert Connor Received 4 x VN202 s/n 00823, with 2 x AA battery, coiled cable s/n 0004752, R-17VAN s/n 108379, with black plastic case. 01344, with 2 x AA battery, cable s/n 0000205, R-17VAN s/n 108378, and flow diverter. 00821, with 2 x AA battery, cable s/n 0004121, R-17VAN s/n 110226. 00822, with 2 x AA battery,
Company Phone	01865504024	
Direct Phone	01865 632044	
Opera Account	CID27300	
Email	ruwan.gamage@organox.com	

Order Number		cable s/n 0000516, R-17VAN s/n 110227. 04/Jun/2025 Catherine Spence In Vandagraph Room 08/Jul/2025 Catherine Spence in engineers room LINKED ISSUE NOTES: 369237: AutoGenerated Issue SRS69122 Appears to be Complete
Viamed ORD Number		
Date Received Into building	13 May 2025	
Type	Quote Before Repair Move to Repair	
Issues?	369237	

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN37867	Oxygen Analyser VN202	7910100 Requires Service Manual Linking in System	 863332	00821	VN202mkII - Auto Switch Off	No	No	Calibrated 17 May 2025 Michael Green	New	00:30
SRN37867 Engineer Notes: INTERNAL NOTES not for customer discussion 17/May/2025 Michael Green The VN202 Oxygen analyser has been tested. A calibration certificate has been produced.										
SRN37868	Oxygen Analyser VN202	7910100 Requires Service Manual Linking in System	 863333	00822	VN202mkII - Auto Switch Off	No	No	Calibrated 17 May 2025 Michael Green	New	00:30
SRN37868 Engineer Notes: INTERNAL NOTES not for customer discussion 17/May/2025 Michael Green The VN202 Oxygen analyser has been tested. A fault was found with the main PCB. The PCB has been replaced. A calibration certificate has been produced.										
SRN37869	Oxygen Analyser VN202	7910110 Requires Service Manual Linking in System	 887189	00823	VN202mkII - Manual Switch Off	No	No	Complete - Repaired 08 Jul 2025 Michael Green	Calibration Problem	00:00
SRN37869 Engineer Notes: INTERNAL NOTES not for customer discussion 19/May/2025 Michael Green The analyser is reading lower than expected in testing. The unit will need to be investigated. 10/Jun/2025 Michael Green 50mV input with the VN202 set 100% Oxygen. 25mV input the reading was 49.7mV. 08/Jul/2025 Michael Green The VN202 mk2 has been repaired. The control pot and wiring loom have been replaced.										
SRN37870	Oxygen Analyser VN202	7910100 Requires Service Manual Linking in System	 1090549	01344	VN202mkII - Auto Switch Off	No	No	Calibrated 17 May 2025 Michael Green	New	00:30
SRN37870 Engineer Notes: INTERNAL NOTES not for customer discussion 17/May/2025 Michael Green The VN202 Oxygen analyser has been tested. A calibration certificate has been produced.										

Currently Viewing ITEM SRN37867 Oxygen Analyser VN202 7910110 00823 VN202mkII - Manual Switch Off

[Create a Meeting Issue](#)

Items Requested for Repair	Item notes	Engineer Notes	Notes To Customer
	The VN202 mk2 has been repaired. The control pot and wiring loom have been replaced.	19/May/2025 Michael Green The analyser is reading lower than expected in testing. The unit will need to be investigated.	The VN202 mk2 has been repaired. The control pot and wiring loom have been replaced.

		10/Jun/2025 Michael Green 50mV input with the VN202 set 100% Oxygen. 25mV input the reading was 49.7mV. 08/Jul/2025 Michael Green The VN202 mk2 has been repaired. The control pot and wiring loom have been replaced.	
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