Service Repair Sheet SRS69186

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Mathusha Jegatheeswaran

Hospital of St John and St Elizabe

Senior Biomedical Engineer

07909916534

02078064000

00002954

Mathusha.Jegatheeswaran@hje.d

14/Jul/2025

Robert Connor

Viamed

Quote

VIAMEDCLEAN
Goods In Only
Decontamination
certificate provided
by customer

Cleaned by Viamed,
if no declaration certificate
from customer
Signed:
Date:

Goods Out Only

Cleaned by Viamed before returning to customer

Signed:

Notes 09/Jul/2025 Kate Griffiths

09/Jul/2025 Kate Griffiths

2 faulty DB3s to send in, S/N: H0002935/H0002934. The fault is ``not working``. Please could these be repaired and also serviced. They have asked for a UPS label to be sent to them. THEY MAY BE VAT EXEMPT? Will ask Cathy for a UPS label for them to ship device to us/we add cost to quote

14/Jul/2025 Robert Connor

Received 2 x microstim DB3 s/n H0002934, H0002935, with 2 x patient lead.

Ready For quote

CGreen 16.7.25

Repair Complete Signed

Careen 23-7-25

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN38004	Microstim DB3	2510000	H0002934	2
SRN38005	Microstim DB3	2510000	H0002935	7

2540010 × 2 @ £65 each S/N's, SRS, SRN

UPS × 2 2 E12. One is for the collection of the