



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: URGENT: Bestelling O2 sensor

1 message

Scuba Support - Eddy van Vliet <info@scubasupport.nl>
To: ryan.swaine@vandagraph.co.uk

17 July 2025 at 13:43

Hey Ryan, sorry for the delay!

I hear that shipping to Curacao is a big issue.
One of their friends (living in holland) is traveling to them, maybe that is the easiest and cheapest way.

Relaxed Guided Dives
Name: M. Geltink
Street: [Deel 25](#)
Zipcode: 5421RR
City: Gemert
Country: The Netherlands

Can you please ship to them?
Thanks a lot!

Met vriendelijke groet / Kind regards,



Eddy van Vliet
Scuba Support

E: Info@scubasupport.nl
W: www.scubasupport.nl



[Franciscusweg 10-1, 1216SK Hilversum](#)



Whatsapp: +31 648511848 [Openingstijden](#)
Phone: 035 631 3499

KvK:321167830000 VAT# NL001959467B52

EORI Nr: NL5181168523

Bank Account: Multicorp

IBAN: NL30 RABO 0123851734 - BIC: RABONL2U

The Netherlands

Op vr 11 jul 2025 om 15:07 schreef Ryan Swaine <ryan.swaine@vandagraph.co.uk>:
Hi Eddy,

I am very sorry, that should not have happened. What is the best way to deal with this? Should we send a replacement to you or your client directly? Or would they prefer a refund?

Best regards
Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 11 Jul 2025 at 10:11, Scuba Support - Eddy van Vliet <info@scubasupport.nl> wrote:
Morning Ryan,

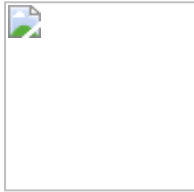
Ready for the weekend? ;-)

I just received a frustrated message from my customer in Curacao.

He finally received the sensor he ordered and it fell apart when opening.
They use it in a blender system.

Can you let me know how to solve this?

Met vriendelijke groet / Kind regards,



Eddy van Vliet
Scuba Support

E: Info@scubasupport.nl

W: www.scubasupport.nl



Franciscusweg 10-1, 1216SK Hilversum



Whatsapp: +31 648511848 **Openingstijden**
Phone: 035 631 3499

KvK:321167830000 VAT# NL001959467B52

EORI Nr: NL5181168523

Bank Account: Multicorp

IBAN: NL30 RABO 0123851734 - BIC: RABONL2U

The Netherlands

----- Forwarded message -----

Van: **Relaxed Guided Dives** <relaxed.guided.dives@gmail.com>

Date: wo 2 jul 2025 om 15:58

Subject: Re: URGENT: Bestelling O2 sensor

To: Scuba Support - Eddy van Vliet <info@scubasupport.nl>

Bon dia Eddy,

Pakketje via Corne Uijlens ontvangen in Curacao.

Als ik gisteren de O2 sensor uit de verpakking haalde, viel de O2 sensor uit elkaar ...

Zie foto in bijlage. Hoe gaan we dit oplossen?

--

Hartelijke groeten, Kind regards, Saludos,
Pieter, Liam and Katrin
Relaxed Guided Dives

Magic Divers BV

Martha Koosje 10 Curacao

Phone: +5999 8687710

WhatsApp +5999 5221810

E-Mail: info@relaxed-guided-dives.com

Web: www.relaxed-guided-dives.com

Open: 7 days from 8:00 - 17:00