

# Service Repair Sheet SRS69186

Contact Name  
Company/ Hospital Name  
Department  
Position  
Direct Phone  
General Phone  
Opera Account  
Email  
Order Number  
Date Received  
Booked in By  
Main Company  
Type Return

Mathusha Jegatheeswaran  
Hospital of St John and St Elizabeth

Senior Biomedical Engineer  
07909916534  
02078064000  
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Mathusha.Jegatheeswaran@hje.d

14/Jul/2025  
Robert Connor  
Viamed  
Quote

<b>VIAMEDclean</b>	
<b>Goods In Only</b>	
Decontamination certificate provided by customer	<input checked="" type="checkbox"/>
Cleaned by Viamed, if no declaration certificate from customer	
Signed: _____	<input checked="" type="checkbox"/>
Date: _____	
<b>Goods Out Only</b>	
Cleaned by Viamed before returning to customer	
Signed: _____	
Date: _____	

Notes 09/Jul/2025 Kate Griffiths

09/Jul/2025 Kate Griffiths

2 faulty DB3s to send in, S/N: H0002935/H0002934. The fault is "not working". Please could these be repaired and also serviced. They have asked for a UPS label to be sent to them. THEY MAY BE VAT EXEMPT? Will ask Cathy for a UPS label for them to ship device to us/we add cost to quote

14/Jul/2025 Robert Connor

Received 2 x microstim DB3 s/n H0002934, H0002935, with 2 x patient lead.

Ready For quote

C Green 16.7.25

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN38004	Microstim DB3	2510000	H0002934	22
SRN38005	Microstim DB3	2510000	H0002935	22

2540010 x 2 @ £65 each

S/N's, SRS, SRN

UPS x 1 @ £12.