



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

Order PO-1555 Tracking 1Z9W96386877841405

Shelley Newton <S.Newton@ambucopter.org.uk>

Mon, Jul 14, 2025 at 1:26 PM

To: Aqib Majeed <aqib.majeed@viamed.co.uk>

Hi,

I'm really sorry, it's only 2 that I will want to return. I'm having quite a day!

Kind regards,

Shelley

Shelley Newton

Ops Admin Assistant

Phone: 01522 548469

E: s.newton@ambucopter.org.uk

W: www.ambucopter.org.uk

F: /Ambucopter T: @LNAACT

Lincs & Notts Air Ambulance HQ, HEMS Way, Lincoln, LN4 2GW

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From: Aqib Majeed <aqib.majeed@viamed.co.uk>
Sent: 14 July 2025 12:48
To: Shelley Newton <S.Newton@ambucopter.org.uk>
Subject: Re: Order PO-1555 Tracking 1Z9W96386877841405

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Hello

Good afternoon

I will state the SRS number you below, Please could this reference be quoted on any paperwork/packaging you include with the device?

Your SRS (Returns) number is **SRS69189**, the address to return the sensor to is as follows:

Viamed Ltd
Repairs Team **SRS69189**
15 Station Road
Cross Hills
Keighley
West Yorkshire
BD20 7DT

When returning the units to us. Please ensure that the item's packaging is adequate and we advise that you use a traceable delivery service.

Upon receipt of the units, we will check to see if they are working fine and then credit you once we done so.

Please let me know if you have any questions.

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

email: aqib.majeed@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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On Mon, Jul 14, 2025 at 12:13 PM Shelley Newton <S.Newton@ambucopter.org.uk> wrote:

No – it hasn't arrived yet! Do you mean the outer box or the individual boxes inside?

Kind regards,

Shelley

Shelley Newton

Ops Admin Assistant

Phone: 01522 548469

E: s.newton@ambucopter.org.uk

W: www.ambucopter.org.uk

F: /Ambucopter T: @LNAACT

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From: Aqib Majeed <aqib.majeed@viamed.co.uk>
Sent: 14 July 2025 11:48
To: Shelley Newton <S.Newton@ambucopter.org.uk>
Subject: Re: Order PO-1555 Tracking 1Z9W96386877841405

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Hello

Good morning

Can you confirm if the box has been opened?

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

email: aqib.majeed@viamed.co.uk

Tel: +44 (0)1535 634542

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On Mon, Jul 14, 2025 at 11:43 AM Shelley Newton <S.Newton@ambucopter.org.uk> wrote:

Hi Aqib,

If I can return all three that would be ideal, please.

Kind regards,

Shelley

Shelley Newton

Ops Admin Assistant

Phone: 01522 548469

E: s.newton@ambucopter.org.uk

W: www.ambucopter.org.uk

F: /Ambucopter T: @LNAACT

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From: Aqib Majeed <aqib.majeed@viamed.co.uk>

Sent: 14 July 2025 11:41

To: Shelley Newton <S.Newton@ambucopter.org.uk>

Subject: Re: Order PO-1555 Tracking 1Z9W96386877841405

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Hello

Good morning

Are you returning the 3 boxes of 10 to us of the 4420816? or a different quantity?

Kind regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

email: aqib.majeed@viamed.co.uk

Tel: +44 (0)1535 634542

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On Mon, Jul 14, 2025 at 11:31 AM Shelley Newton <S.Newton@ambucopter.org.uk> wrote:

Good morning Aqib,

I've just realised that I accidentally copied the quantity on one of the items and have ordered far too many of the Oral/Nasal sampling line Paed – 4420816.

I was just wondering, am I able to return these once they arrive? (Due today!)

Kind regards,

Shelley

Shelley Newton

Ops Admin Assistant

Phone: 01522 548469

E: s.newton@ambucopter.org.uk

W: www.ambucopter.org.uk

F: /Ambucopter T: @LNAACT

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From: Aqib Majeed <aqib.majeed@viamed.co.uk>

Sent: 11 July 2025 15:08

To: Shelley Newton <S.Newton@ambucopter.org.uk>

Subject: Order PO-1555 Tracking 1Z9W96386877841405

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Dear Shelley Newton,

I am writing to inform you that your order, PO-1555 has been dispatched.

You can track your order on the UPS website, **www.ups.com**, with the following tracking number **1Z9W96386877841405**.

Please see attached delivery note, **DVM157840-1**.

Kind regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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