7/3/25, 2:37 PM Gmail - Fw: O2 sensor issues



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

## Fw: O2 sensor issues

SANTANA, Jorge (SURREY AND SUSSEX HEALTHCARE NHS TRUST) < Jorge.Santana@nhs.net> To: Aqib Majeed <aqib.majeed@viamed.co.uk>

Thu, Jul 3, 2025 at 1:14 PM

Hi, Aqib 🙂

Me, again! Just as promised, below is the email detailing the specific issues happining with the O2 Sensors.

Many Thanks,

Kindest Regards,

Jorge

## Jorge Santana

Materials Controller Lead

Theatres Stores - East Surrey Hospital

SASH - Surrey And Sussex Healthcare

Canada Avenue - Redhill

RH<sub>1</sub> 5RH SURREY

Tel.01737768511 Ext.6044



Safety and quality | One team | Compassion | Dignity and respect

From: WYETT, Niki (SURREY AND SUSSEX HEALTHCARE NHS TRUST) < niki.wyett@nhs.net>

Sent: 03 July 2025 11:23

7/3/25, 2:37 PM Gmail - Fw: O2 sensor issues

To: SANTANA, Jorge (SURREY AND SUSSEX HEALTHCARE NHS TRUST) < Jorge. Santana@nhs.net>

Cc: WILLIAMS, Hannah (SURREY AND SUSSEX HEALTHCARE NHS TRUST) < h.williams16@nhs.net>; ANAESTHETICEQUIPMENT (SURREY AND SUSSEX HEALTHCARE NHS

TRUST) <sash.anaestheticequipment@nhs.net>

Subject: O2 sensor issues

Hi Jorge,

as per our conversation we have had issue with the O2 calibration sensors. We have had different machines have the same calibration issues. When EME came up last week for a machine for this issue they informed us that the O-ring on the sensor is loose and therefore when tightened in the machine this can cause the O-ring to slip and cause a leak. They also had to lubricate the sensor as it was 'dry'.

We have communicated with the airway team who are aware of these issues. Since we last spoke, 2 people told me they had issues in PAT theatres last week with the same O2 sensors, unfortunately they were not able to give me any more information.

As we do not have spare machines to replace the ones we have understandably this is a patient safety issue and we have had different practitioners with different machines have the same problem.

For now we have to have these on our shelves as w have no alternative and it has been communicated to everyone to report any issues going forward.

Many thanks for your help,

Niki

This message may contain confidential information. If you are not the intended recipient please:

- i) inform the sender that you have received the message in error before deleting it; and
- ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).

Thank you for your co-operation.

NHS.net Connect is the secure email, collaboration and directory service available for all NHS staff in England. NHS.net Connect is approved for exchanging patient data and other sensitive information with NHS.net Connect and other accredited email services.

For more information and to find out how you can switch visit Joining NHS.net Connect - NHS.net Connect Support