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Changes to your foreign currency accounts

We wanted to let you know that from **9 October**, you won't be able to withdraw or pay foreign currency cash into your foreign currency accounts.

We're making this change because most foreign currency payments are now digital and our alternatives are more secure. Your currency account terms and conditions will be updated to reflect this – you can find them at barclays.co.uk/foreign-currency-changes

We're sorry for any inconvenience this may cause and we're here to help you through this change.

You can still make payments from your foreign currency accounts

If you need to transfer foreign currency, you can still use our international payments service online in Online Banking or Barclays.net. You can also make international payments using Telephone Banking¹ or by visiting one of our branches.

For SEPA credit transfers, we'll charge you a fee of 35p for payments made in Online Banking and 65p for payments made by using Telephone Banking or at one of our branches.

For all other international payments² made in Online Banking or Barclays.net, we'll charge you a £15 fee. If you use Telephone Banking or one of our branches, we'll charge you a £25 fee. You can find out more about international payments at barclays.co.uk/business-banking/business-abroad/international-payments/

If you convert the payment into another currency, we'll use the latest Barclays reference exchange rate and we'll apply a currency conversion charge³.

What you need to do

You don't need to do anything, but if you're unhappy with these changes, you can close your accounts although we'd be sorry to see you go. You can do this by calling us on **0345 605 2345** – we're here Monday to Friday, from 8am to 8pm.

You can request this in Braille, large print or audio. For information about all of our accessibility services or ways to contact us, visit barclays.co.uk/accessibility

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We're here to help

If you have any questions, visit barclays.co.uk/foreign-currency-changes or get in touch by:

- Using our app or Online Banking
- Calling us on your usual contact number. Make sure you have your account number and sort code ready so we can identify you and put you through to the right person.

Yours sincerely

Your Barclays Business team

¹Calls to 03 numbers are charged at the same rate as dialling an 01 or 02 number. If your fixed line or mobile service has inclusive minutes to 01/02 numbers, then calls to 03 are counted as part of this inclusive call volume.

²Additional charges may apply.

³For payments up to £25,000, the conversion charge will be no more than 2%. For payments above £25,000, the conversion charge will reduce as the amount increases.