



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: New customer message on 24 June 2025 at 13:20

1 message

Claire Wheeler <claire.wheeler@questmedical.biz>

25 June 2025 at 07:59

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Hi Kate,

Yes the delivery address is correct.

Many thanks,
Claire

QUEST MEDICAL (UK) LTD

Claire Wheeler

Assistant Contracts Manager/ Logistics Administrator

Tel: 07512320846

[Claire.wheeler@questmedical.biz](mailto:claire.wheeler@questmedical.biz)

From: Kate Griffiths <kate.griffiths@viamed.co.uk>**Sent:** 24 June 2025 15:49**To:** Claire Wheeler <claire.wheeler@questmedical.biz>**Subject:** Re: New customer message on 24 June 2025 at 13:20

Thank you Claire, I will ask the warehouse team to ship it tomorrow, for delivery on Thursday. Are these addresses ok:

Delivery Address

Quest Medical UK Ltd
Building 3019
Heyford Park
Upper Heyford
OX25 5HD

Invoice Address

Quest Medical UK Ltd
Nuttys Farm
Childerditch Lane
West Horndon
Brentwood
CM13 3EH

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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On Tue, 24 Jun 2025 at 15:42, Claire Wheeler <claire.wheeler@questmedical.biz> wrote:

Hi Kate,

Yes please the other one will be fine.

When can I receive this please?

Thanks,
Claire

QUEST MEDICAL (UK) LTD

Claire Wheeler

Assistant Contracts Manager/ Logistics Administrator

Tel: 07512320846

Claire.wheeler@questmedical.biz



From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: 24 June 2025 14:19
To: Claire Wheeler <claire.wheeler@questmedical.biz>
Subject: Re: New customer message on 24 June 2025 at 13:20

Sorry Claire, I have just noticed that we have **no stock** of that version of V Mount, only the Viamed one. I must have looked at the stock of the Viamed one twice in error.

Please accept my apologies. Shall I use the Viamed one on your order?

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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On Tue, 24 Jun 2025 at 14:06, Claire Wheeler <claire.wheeler@questmedical.biz> wrote:

Hi Kate,

We have an account: Quest Medical Ltd.

Could I please order the Maxtec version, part number 0121195, including delivery.

Do you think we can receive it this week.

Our PO:A0030673

Ref: MR86

Many thanks,
Claire

QUEST MEDICAL (UK) LTD

Claire Wheeler

Assistant Contracts Manager/ Logistics Administrator

Tel: 07512320846

Claire.wheeler@questmedical.biz



From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 24 June 2025 13:48

To: Claire Wheeler <claire.wheeler@questmedical.biz>

Subject: Re: New customer message on 24 June 2025 at 13:20

Thank you Claire,

That is part number 0212280 - V wall mount. The Viamed version costs £14.30, plus £8 carriage, plus VAT. It is currently in stock.

Alternatively, we can supply part number 0121195, which is the Maxtec version R205P86 at £28.50 each, plus £8 carriage, plus VAT. It is currently in stock.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Tue, 24 Jun 2025 at 13:35, Claire Wheeler <claire.wheeler@questmedical.biz> wrote:

Hi Kate,

Please find picture below.



Thanks,
Claire

QUEST MEDICAL (UK) LTD

Claire Wheeler

Assistant Contracts Manager/ Logistics Administrator

Tel: 07512320846

Claire.wheeler@questmedical.biz



From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: 24 June 2025 13:32
To: Claire Wheeler <claire.wheeler@questmedical.biz>
Subject: Re: New customer message on 24 June 2025 at 13:20

Good afternoon Claire,

Thank you for your enquiry.

Please could I ask which Maxtec analyser you require the bracket for?

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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On Tue, 24 Jun 2025 at 13:27, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Viamed Ltd (Shopify)** <mailer@shopify.com>

Date: Tue, 24 Jun 2025 at 13:20

Subject: New customer message on 24 June 2025 at 13:20

To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

GB

Name:

Claire Wheeler

Email:

claire.wheeler@questmedical.biz

Phone Number:

07512320846

Message:

Hello,

I'm after a Maxtec analyser bracket, for delivery by the end of this month, if at all possible?

Many thanks,
Claire