



Cathy Green &lt;viamed.cathy.green@gmail.com&gt;

**Re: F250034**

1 message

**Katarína Semančová** <katarina.semancova@dartin.sk>  
To: Cathy Green <cathy.green@viamed.co.uk>

18 June 2025 at 08:03

Dear Cathy,  
thank you for your email.  
Please send all goods including item 0110504 - Oxygen Sensor Mox4.  
Please send the goods asap.

thank you  
Katarína

Dňa 17.6.2025 o 16:45 Cathy Green napísal(a):

Dear Katarina

I'm very sorry but there has been a mistake on this order. You were informed that the T-7V Oxygen Sensor P/N :0110058 was no longer available and were offered a couple of alternatives, I'm afraid that the person who contacted you did not realise that we had saved this item for your order. We can change your order back to this stock item, and now that the rest of the stock is available, we will be able to ship your complete order this week.

In regards to the extra payment made for the alternative sensor, we can issue you a refund for this amount, for us to be able to do this we will need your banking details, and we can sort this out straight away.

Again apologies, and sorry for any inconvenience this may have caused.

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Kind regards

Cathy Green  
Goods Out / Stock Control Supervisor  
Viamed Ltd.

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