



Michael Lamb <viamed.michael.lamb@gmail.com>

Re: Order VANWEB2583 confirmed

Chris Uiterwijk Winkel <chris.uiterwijkwinkel@gmail.com>
To: Vandagraph <info@vandagraph.co.uk>

14 June 2025 at 12:07

Dear people at Vandagraph,

I have received my Tek Ox analyser today though unfortunately it would seem the flow diverter is missing from the package. In the protective case, I've only found the t-piece and the analyser itself. Nothing else in the package itself either.

Could I please ask you to kindly confirm if this is correct? I can't seem to attach the t-piece now with it staying in place.

Thank you very much in advance.

Kind regards,
Chris Uiterwijk Winkel



On Sun, 8 Jun 2025 at 18:19, Vandagraph <store+56092491969@t.shopifyemail.com> wrote:

**VANDAGRAPH LTD**ORDER
VANWEB2583

Thank you for your purchase!

Hi Christiaan, we're getting your order ready to be shipped. We will notify you when it has been sent. We shall be in touch should there be any issues with

stock availability.

[View your order](#) or [Visit our store](#)

Order summary



Tek-Ox with Quick Ox (Auto Switch-Off) (7910201) × 1 **£182.00**

Subtotal	£182.00
Shipping	£15.00
Taxes	£0.00

Total £197.00 GBP

Customer information

Shipping address

Christiaan Uiterwijk Winkel
[Nachtwachtlaan 183](#)
[1058 EG Amsterdam](#)
[Netherlands](#)

Billing address

Christiaan Uiterwijk Winkel
[Nachtwachtlaan 183](#)
[1058 EG Amsterdam](#)
[Netherlands](#)

Shipping method

Standard International

Payment method



ending with 5127

If you have any questions, reply to this email or contact us at info@vandagraph.co.uk

