



Main Account &lt;viamedinbox@gmail.com&gt;

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**RE: Request for SRS Number and Repair Quotation - VM2500M (SN-80230157)**

1 message

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**Ashley Davies** <Ashley@thamesmedical.com>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

11 June 2025 at 12:04

Good afternoon (just!),

I have heard back from the client in an unusually prompt manner, they would like to go ahead with Quotation QVM15722.

I have attached an amended PO excluding P&P.

Kind regards,

## Ashley Davies

Office Manager & Lead Engineer



Telephone: 01903 522911

Email: [ashley@thamesmedical.com](mailto:ashley@thamesmedical.com)

Website: [www.thamesmedical.com](http://www.thamesmedical.com)

8 A'becket Gardens, Worthing, BN13 2BW

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**From:** Ashley Davies <[Ashley@thamesmedical.com](mailto:Ashley@thamesmedical.com)>

**Sent:** Tuesday, June 10, 2025 11:09 AM

**To:** 'Kate Griffiths' <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Subject:** RE: Request for SRS Number and Repair Quotation - VM2500M (SN-80230157)

Morning,

Thak you for getting those back so quickly.

I have passed them on to the client and will get back to you as soon as possible.

Thanks again.

Kind regards,

# Ashley Davies

Office Manager & Lead Engineer



Telephone: 01903 522911

Email: [ashley@thamesmedical.com](mailto:ashley@thamesmedical.com)

Website: [www.thamesmedical.com](http://www.thamesmedical.com)

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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** Tuesday, June 10, 2025 8:59 AM

**To:** Ashley Davies <[Ashley@thamesmedical.com](mailto:Ashley@thamesmedical.com)>

**Subject:** Re: Request for SRS Number and Repair Quotation - VM2500M (SN-80230157)

Good morning Ashley. Please see attached two quotations as requested.

Upon receipt of a PO, the repairs team would proceed.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Tue, 3 Jun 2025 at 10:46, Ashley Davies <[Ashley@thamesmedical.com](mailto:Ashley@thamesmedical.com)> wrote:

Good morning,

I hope you're doing well.

Could I please request an SRS number for a VM2500M (SN-80230157) that requires a screen repair due to a crack? The unit also has a damaged power port, though the client does not use the rechargeable battery.

Would it be possible to provide a quotation for the screen repair alone, as well as a second quotation that includes both the screen repair and a power port upgrade, prior to any work being carried out?

Many thanks in advance.

Kind regards,

**Ashley Davies**

**Office Manager & Lead Engineer**



Telephone: 01903 522911

Email: [ashley@thamesmedical.com](mailto:ashley@thamesmedical.com)

Website: [www.thamesmedical.com](http://www.thamesmedical.com)

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