



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**Request for SRS Number and Repair Quotation - VM2500M (SN-80230157)**

1 message

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**Ashley Davies** <Ashley@thamesmedical.com>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>  
Cc: Sophie Lines <sophie.lines@viamed.co.uk>

3 June 2025 at 10:46

Good morning,

I hope you're doing well.

Could I please request an SRS number for a VM2500M (SN-80230157) that requires a screen repair due to a crack? The unit also has a damaged power port, though the client does not use the rechargeable battery.

Would it be possible to provide a quotation for the screen repair alone, as well as a second quotation that includes both the screen repair and a power port upgrade, prior to any work being carried out?

Many thanks in advance.

Kind regards,

## Ashley Davies

Office Manager & Lead Engineer



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