



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

RE: Part ship of order

Ryan Swaine <ryan.swaine@viamed.co.uk>

Thu, May 29, 2025 at 1:57 PM

Reply-To: ryan.swaine@viamed.co.uk

To: Kate Griffiths <kate.griffiths@viamed.co.uk>, Aqib Majeed <aqib.majeed@viamed.co.uk>, Sophie Lines <sophie.lines@viamed.co.uk>

Hi

Please can we cancel the part shipment, not sure what the best way of doing this is

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Forwarded message -----

From: **Διαμαντής Κορτέσης** <diamantis@cmedical.gr>

Date: Thu, 29 May 2025 at 13:54

Subject: RE: Part ship of order

To: Ryan Swaine <ryan.swaine@viamed.co.uk>, Info Cortessis <info@cmedical.gr>Cc: aqib.majeed@viamed.co.uk <aqib.majeed@viamed.co.uk>, operation@mktrans.com.gr <operation@mktrans.com.gr>, v.parissi@mktrans.com.gr <v.parissi@mktrans.com.gr>, MK Trans <info@mktrans.com.gr>

Dear All ,

The most important items we need are not including in this shipment (as Ryan had promised) !!! **(2x 0039028 Main PCB Assembly (TFT)****1 x 0012722 SpO2 board - SMARTsat)**

**Please be so kind to cancel both the DELIVERY OF THE GOODS !!!
AND THE ISSUED INVOICE RVM 156325-1 (28/05/25), as well**

TO BE SEND ALL IN ONE SHIPMENT (INCLUDIND P.O 3100) AT THE 2ND week of June as promised

I'm so sorry for this inconvenience.

I'm waiting for your confirmation

Best Regards,

Diamond Cortessis

General Manager

Tel. +30 210 43 21 612 | Fax. +30 210 43 21 796

Mob. +30 693 677 27 96

27 Prevezis Str. | Gerakas-Greece | 15344

www.cortessismedical.gr



Please consider the environment. Do you really need to print this e-mail?

This e-mail and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed.

If you have received this e-mail in error please notify the originator of the message.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

From: Cortessis Medical <dcor@cmedical.gr>

Sent: Thursday, May 29, 2025 1:41 PM

To: Info Cortessis <info@cmedical.gr>

Cc: Διαμαντής Κορτέσης <diamantis@cmedical.gr>; Ξάνθος Μπανάκος <xbanakos@cmedical.gr>

Subject: FW: Part ship of order

From: Ryan Swaine <ryan.swaine@viamed.co.uk>

Sent: Thursday, May 29, 2025 1:30 PM

To: Cortessis Medical <dcor@cmedical.gr>

Subject: Part ship of order

Hi Diamond

I apologise, I meant to email you yesterday.

We were unable to ship all the parts you ordered, please find the parts that are currently on back order:

24 x 0012167 VM-2160

24 x 0014752 (included with 0012167) adult silicone sensor

2x 0039028 Main PCB Assembly (TFT)

1 x 0012722 SpO2 board - SMARTsat

I do not believe we have yet received your additional order, but I have asked that we set aside more VM-2160 for you. We aim to be able to ship your new order and the remaining parts together.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

GDPR / Privacy Policy available at www.viamed.co.uk/policy

