



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: eFinancials purchase order DB228608 , number of attachments 1

1 message

Lisa Gray <Lisa.Gray@hscni.net>
To: Sophie Lines <sophie.lines@viamed.co.uk>

Tue, May 27, 2025 at 1:13 PM

"This email is covered by the disclaimer found at the end of the message."

Hello Sophie,

Thanks for your email.

Aqib Majeed told me that there is no carriage charge for the NHS but then he corrected this because we are in Northern Ireland.

I did reply to an email on Friday, saying that the carriage charge was okay and to go ahead and process the order.

It isn't going to be duplicated, is it?

If it hasn't already been processed, please do so.

I will add the carriage charge of £10.02 to our copy of the order.

Thank you.

Regards,

Lisa.

Lisa Gray
Assistant Procurement Officer



Procurement and Logistics Service | Ards Hospital | Newtownards | BT23 4AS

Telephone: 028 9536 0016 | Email: lisa.gray@hscni.net

Website: www.hscbusiness.hscni.net

Tender Opportunities advertised on: eTendersNI.gov.uk

The Procurement Regulations are changing. Further information is available via [Transforming Public Procurement - Knowledge Drops](#)



INVESTORS IN PEOPLE™
We invest in wellbeing Silver



INVESTORS IN PEOPLE™
We invest in people Silver



From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 27 May 2025 12:29

To: Lisa Gray <Lisa.Gray@hscni.net>

Subject: Re: eFinancials purchase order DB228608 , number of attachments 1

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

Dear Lisa,

Thank you for your order DB228608. I have processed this on our system, however please be aware there will be a **carriage charge of £10.02 applicable on the order.**

I note that your order states carriage is free of charge for NHS customers, but unfortunately this does not apply to Northern Ireland as it falls outside the normal UPS zones.

Please can you let me know if you are happy for us to proceed?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Fri, May 23, 2025 at 11:39 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <Lisa.Gray@hscni.net>

Date: Fri, 23 May 2025 at 11:12

Subject: Re: eFinancials purchase order DB228608 , number of attachments 1

To: <orders@viamed.co.uk>

Find attached purchase order.

Please review the purchase order and process.

If the purchase order is an amendment ensure that you DO NOT duplicate the order.

If you have a query regarding price please contact the PaLS Contract Manager or Buyer.

If the goods are to be delivered into a PaLS Stores in Boucher, Campsie or Lissie please contact the Contract Manager for the product required and not the PaLS Buyer listed on the Purchase Order.

The information contained in this email and any attachments is confidential and intended solely for the attention and use of the named addressee(s). No confidentiality or privilege is waived or lost by any mistransmission. If you are not the intended recipient of this email, please inform the sender by return email and destroy all copies. Any views or opinions presented are solely those of the author and do not necessarily represent the views of HSC. The content of emails sent and received via the HSC network may be monitored for the purposes of ensuring compliance with HSC policies and procedures. Please be aware that e-mail may not be a secure medium. This e-mail (whether you are the sender or the recipient) may be monitored and monitoring and blocking software may be used. While HSC takes precautions in scanning outgoing emails for computer viruses, no responsibility will be accepted by HSC in the event that the email is infected by a computer virus. Recipients are therefore encouraged to take their own precautions in relation to virus scanning. All emails held by HSC may be subject to public disclosure under the Freedom of Information Act 2000. All emails held by HSC may also be disclosed, where required, under the UK GDPR and Data Protection Act 2018.