



S

Sophie.Lines 12:07 PM

Hi Cathy - C.A.K would like us to part ship their order CVM156784 - but they've already paid. How can I work out the extra carriage they need to pay? They urgently want the 4x 0110072, and the 3x 4421504 would be on back order xx

C

Cathy.Green 12:11 PM

Clipboard - May 20, 2025 12:11 PM.png (15.97 kB)  

C

Cathy.Green Owner 3:07 PM

Sophie.Lines

1:23 PM

Please can I have W&Ds for 16x 0021013 (NI) 32x24



Sophie.Lines

2:35 PM

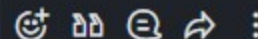
and also W&Ds for 4x 0110072 and 3x 4421504 going to Cyprus please -
thank you x 23x15x15cm 0.50kg

looks like i made a mistake on the weights and dims and did not calculate for the sampling lines in the first place

S

Sophie.Lines 12:12 PM

Oh right 😊



C

Cathy.Green 12:13 PM

so you will need to do a proforma for the same carriage, and once they have paid we can part ship. you will need to add notes to the proforma that its an extra carriage charge, so that our accounts know what its for

S

Sophie.Lines 12:14 PM

Oh okay, so it is just 23x15x15cm 0.5kg again for the sampling lines? x

C

Cathy.Green 12:15 PM

technically no, but i can not increase it so if we do it at the same price then it wont look strange to them

S

Sophie.Lines 12:22 PM

Ah okay, makes sense 😊 thank you x