



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

**RE: 3X Oxygen Meters for Calibration + 1 for inspection**

1 message

**Ruwan Gamage** <ruwan.gamage@organox.com>

12 May 2025 at 13:37

To: "ryan.swaine@vandagraph.co.uk" &lt;ryan.swaine@vandagraph.co.uk&gt;

Cc: Steven Cave &lt;steven.cave@organox.com&gt;, "info@vandagraph.co.uk" &lt;info@vandagraph.co.uk&gt;, Simon Peace &lt;simon.peace@organox.com&gt;

Hi Ryan,

Sorry about the trouble, our finance has requested for you to change the address of this quotation as 'OrganOx Europe'. Basically, we started a new branch recently and Service and Maintenance is now under that new subsidiary.

Could you please do that? (OrganOx Europe, instead of OrganOx Limited, with the same address lines).

Many Thanks,

**Ruwan Gamage**

Product Support Manager



+44 1865 632044

+44 7917 117189

ruwan.gamage@organox.com

UK

<https://www.organox.com>

OrganOx (Europe) Limited is registered in England and Wales with registration number 15961354 and registered office at [125 Wood Street, London, EC2V 7AW, UK](#). OrganOx (Europe) Limited is a 100% subsidiary of OrganOx Limited (together "OrganOx"), which is registered in England and Wales with registration number 06557113 and registered office at 125 Wood Street, London, EC2V 7AW, UK.

This email is confidential and is for the use of the intended addressee(s) only. If you are not an intended addressee, your use, disclosure, copying, distribution or alteration of the contents of this message is strictly forbidden. If you have received this message in error, please notify the sender immediately. OrganOx will not be liable for any action taken in reliance on the data contained in this e-mail as it may not have been quality assessed or assured. Email is not a secure method of communication and OrganOx cannot accept responsibility for the accuracy or completeness of this message or any attachment(s). If verification of this email is sought, please request a hard copy.

To keep up to date with news from OrganOx, please visit our website at [www.organox.com](http://www.organox.com)

---

**From:** Ryan Swaine <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>  
**Sent:** 09 May 2025 11:59  
**To:** Ruwan Gamage <[ruwan.gamage@organox.com](mailto:ruwan.gamage@organox.com)>  
**Cc:** Steven Cave <[steven.cave@organox.com](mailto:steven.cave@organox.com)>; [info@vandagraph.co.uk](mailto:info@vandagraph.co.uk); Simon Peace <[simon.peace@organox.com](mailto:simon.peace@organox.com)>  
**Subject:** Re: 3X Oxygen Meters for Calibration + 1 for inspection

Dear Ruwan

Thank you for your email.

I have opened a returns file, ref. SRS69122

Please find your quotation attached for the 3 devices requiring calibration and sensor replacement.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Fri, 9 May 2025 at 11:36, Ruwan Gamage <[ruwan.gamage@organox.com](mailto:ruwan.gamage@organox.com)> wrote:

Hi Ryan,

I am sending following oxygen meter for calibration. Please send me quotation for the calibration, and to replace their oxygen cell.

1. Vandagraph VN11 S/N:01344
2. Vandagraph VN11 S/N:00822
3. Vandagraph VN11 S/N:00821


I am also including the serial number 00823 which failed calibration in USA. I have included their report as well. They were trying to replicate the same procedure as you do so I would like to know if this was a real failure. Please send me the price for its repair as well (if possible)


Many Thanks

## Ruwan Gamage

Product Support Manager



 +44 1865 632044

 +44 7917 117189

 ruwan.gamage@organox.com

 UK

 <https://www.organox.com>

OrganOx (Europe) Limited is registered in England and Wales with registration number 15961354 and registered office at 125 Wood Street, London, EC2V 7AW, UK. OrganOx (Europe) Limited is a 100% subsidiary of OrganOx Limited (together "OrganOx"), which is registered in England and Wales with registration number 06557113 and registered office at 125 Wood Street, London, EC2V 7AW, UK.

This email is confidential and is for the use of the intended addressee(s) only. If you are not an intended addressee, your use, disclosure, copying, distribution or alteration of the contents of this message is strictly forbidden. If you have received this message in error, please notify the sender immediately. OrganOx will not be liable for any action taken in reliance on the data contained in this e-mail as it may not have been quality assessed or assured. Email is not a secure method of communication and OrganOx cannot accept responsibility for the accuracy or completeness of this message or any attachment(s). If verification of this email is sought, please request a hard copy.

To keep up to date with news from OrganOx, please visit our website at [www.organox.com](http://www.organox.com)

## Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

## Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

---

**image001.png**  
1K