



Ryan Swaine <viamed.ryan.swaine@gmail.com>

New order

1 message

Steven Galicia <info@galicia.be>

10 May 2025 at 13:43

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello Ryan,

Please send the replacement along with :

Product	Serial Number	Hoeveelheid
[VDG-7910201] Tek-Ox Analyser		3,000
[VDG-R-33DE] Oxygen sensor R-33DE		3,000
[VDG-R-22VAN] Oxygen sensor R-22VAN		3,000
[VDG-R-17VAN] Oxygen sensor R-17VAN		3,000

Thanks,

steven

Van: Ryan Swaine <ryan.swaine@vandagraph.co.uk>**Datum:** woensdag, 30 april 2025 om 15:45**Aan:** Steven Galicia <info@galicia.be>**Onderwerp:** Re: FW: Vandagraph Invoice RAN150937-1 Reference PO03396/PO03401

Hi Steven

Yes, please replace it and we will send you a replacement with your next order.

If it is possible to return the sensor to us economically (standard airmail), then please add the following reference to the parcel SRS69116.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

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On Wed, 30 Apr 2025 at 14:04, Steven Galicia <info@galicia.be> wrote:

Hi Ryan,

In July, we got this Tek-OX, serial TX4883 with sensor 110672.

This sensor now fails.

It was made in D4, but delivered in July, we sold the analyser 30/09/2024.

Can we replace the sensor under warranty for the customer ?

Thanks,

Steven

Van: Michael Lamb <michael.lamb@vandagraph.co.uk>

Datum: woensdag, 10 juli 2024 om 19:24

Aan: Steven Galicia <info@galicia.be>

Onderwerp: Vandagraph Invoice RAN150937-1 Reference PO03396/PO03401

Please find attached Vandagraph Invoice(s) RAN150937-1.pdf

Should you have any queries please do not hesitate to contact us at
accounts@vandagraph.co.uk

Kind Regards

Michael Lamb

michael.lamb@vandagraph.co.uk