



Ryan Swaine <viamed.ryan.swaine@gmail.com>

3X Oxygen Meters for Calibration + 1 for inspection

2 messages

Ruwan Gamage <ruwan.gamage@organox.com>

9 May 2025 at 11:36

To: Ryan Swaine <ryan.swaine@vandagraph.co.uk>

Cc: Steven Cave <steven.cave@organox.com>, "info@vandagraph.co.uk" <info@vandagraph.co.uk>, Simon Peace <simon.peace@organox.com>

Hi Ryan,

I am sending following oxygen meter for calibration. Please send me quotation for the calibration, and to replace their oxygen cell.



1. Vandagraph VN11 S/N:01344
2. Vandagraph VN11 S/N:00822
3. Vandagraph VN11 S/N:00821

I am also including the serial number 00823 which failed calibration in USA. I have included their report as well. They were trying to replicate the same procedure as you do so I would like to know if this was a real failure. Please send me the price for its repair as well (if possible)

Many Thanks

Ruwan Gamage

Product Support Manager

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Ryan Swaine <ryan.swaine@vandagraph.co.uk>

9 May 2025 at 11:53

Draft To: Ruwan Gamage <ruwan.gamage@organox.com>

Cc: Steven Cave <steven.cave@organox.com>, "info@vandagraph.co.uk" <info@vandagraph.co.uk>, Simon Peace <simon.peace@organox.com>

Dear Ruwan

Thank you for your email.

I have opened a returns file, ref, SRS69122

Please find your quotation attached for the 3 devices requiring calibration and sensor replacement.

Best regards
Ryan

Ryan Swaine
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