



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Fwd: Item received damaged

1 message

Kate Griffiths <kate.griffiths@vandagraph.co.uk>
To: ryan.swaine@vandagraph.co.uk

8 May 2025 at 15:54

Kind regards

Kate Griffiths
Vandagraph Ltd.
<http://www.vandagraph.co.uk>
Email kate.griffiths@vandagraph.co.uk
Tel: +44 (0)1535 634900

----- Forwarded message -----

From: **dave cook** <davecook65@hotmail.co.uk>
Date: Thu, 8 May 2025 at 15:54
Subject: Item received damaged
To: kate.griffiths@vandagraph.co.uk <kate.griffiths@vandagraph.co.uk>

Hi Kate.

Thanks for the item, but I noticed this damage (I've just opened it today). Can you confirm if I need to return it or you can provide a spare (assuming it can be user replaced)?

Thanks in advance

Dave Cook



Delivery Address
David Cook
28 Fieldhead Road
Guiseley
Leeds
LS20 8DU

Supplier
Vandagraph Ltd
15 Station Road
Cross Hills
Kegworth, West Yorkshire
BD23 7DT, United Kingdom
Tel: 44 (0) 1535 834900
Fax: 44 (0) 1535 835582
Email: info@vandagraph.co.uk
VAT Reg No: GB067145754
Company Reg No: 02332105
vat No: GB067145754000



Contact Name: David Cook
Contact Tel: 07725028968
Account: CID32864
Customer Reference: VANWEB2524
Date: 26 Apr 2025

Invoice Address
David Cook
28 Fieldhead Road
Guiseley
Leeds
LS20 8DU

Delivery Note DAN156433-1
CIP Carriage and Insurance Paid To Leeds, UK * Incoterms® 2020
Royal Mail - Packages: 1 - Contact kate.griffiths@vandagraph.co.uk

Item Reference	Description	Ordered	Current Delivery	Remaining
T910201 Twin 90271010 CGO United Kingdom	Oxygen Analyser Tek-Ox Auto + Quick-Ox S/N: TX5478 Includes R-17VAN oxygen sensor S/N: 112489	1	1	0

PPRD
Delivery - Royal Mail 1st Class Signed
Tracking Number:
NZ128519648GB

Banking details
Bank: Barclays Bank PLC
Sort Code: 20-76-42
Account Number: 80003124
IBAN: GB458UK920784280003124
BIC: BARCGB33
Terms and conditions www.vandagraph.com/terms

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Sent from my iPhone