

Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Service Reports for Tom Thumbs

1 message

Errington Silvia - Maintenance Contracts Manager <Silvia.Errington@uhl-tr.nhs.uk>
To: Steve Hardaker <steve.hardaker@viamed.co.uk>, Kate Griffiths <kate.griffiths@viamed.co.uk>
Co: Smith Roger - Senior Clinical Technologist <roger.j.smith@uhl-tr.nhs.uk>

7 May 2025 at 08:23

Hi Steve,

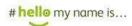
Yes, this is authorised.

@Kate Griffiths, have you invoiced us under LR741811 yet? If not, please let me know and I will get the PO amended before you invoice.

Thank you.

Regards,

Silvia



Silvia Errington

Maintenance Contracts Manager

Clinical Engineering - Medical Physics Department

Sandringham Building | Leicester Royal Infirmary | Leicester | LE1 5WW

Tel: 0116 258 7645

E-mail: silvia.errington@uhl-tr.nhs.uk



From: Steve Hardaker <steve.hardaker@viamed.co.uk>

Sent: 06 May 2025 17:30

To: Errington Silvia - Maintenance Contracts Manager <Silvia.Errington@uhl-tr.nhs.uk>

Cc: Smith Roger - Senior Clinical Technologist < roger.j.smith@uhl-tr.nhs.uk>

Subject: Service Reports for Tom Thumbs

Hi Silvia,

Please find attached the service reports for the 3 Tom Thumb resuscitators that you returned for servicing on PO LR741811 / returns ref SRS69084.

The units are now complete and are ready to be returned. However, it has just been pointed out to me that the quotation that we sent and which you used to raise the Purchase Order, erroneously had no carriage charges applied. I understand that my colleague Kate has emailed you last week to highlight this, are you able to authorise the carriage on that?

I have also generated a new returns reference for the 3 service loan units to send them back on: SRS69096. This should conclude the servicing for this year.

I should point out that I am leaving Viamed at the end of the month, so next year it will have to be one of my colleagues that helps to facilitate this next time, you can email technical@viamed.co.uk to get this rolling next year.

Our paths may well cross again, I am going into field sales for Croyde Medical, but I'm not sure yet whether Leicester will be in my territory, but if it is, I will be in touch.

Best regards,

Steve Hardaker Technical Support Manager Viamed Ltd.

Notice of discontinuation of employment: After almost 25 years at Viamed, I will be leaving for a new role on Friday 30th May '25. Please email info@viamed.co.uk or technical@viamed.co.uk for assistance after that date. Thank you.

Website: www.viamed.co.uk email: steve.hardaker@viamed.co.uk

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