



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

---

**RE: Service Reports for Tom Thumbs**

1 message

**Errington Silvia - Maintenance Contracts Manager** <Silvia.Errington@uhl-tr.nhs.uk>

7 May 2025 at 08:23

To: Steve Hardaker &lt;steve.hardaker@viamed.co.uk&gt;, Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;

Cc: Smith Roger - Senior Clinical Technologist &lt;roger.j.smith@uhl-tr.nhs.uk&gt;

Hi Steve,


Yes, this is authorised.

@Kate Griffiths, have you invoiced us under LR741811 yet? If not, please let me know and I will get the PO amended before you invoice.

Thank you.

Regards,

Silvia

 #hello my name is...**Silvia Errington****Maintenance Contracts Manager**

Clinical Engineering - Medical Physics Department

Sandringham Building | Leicester Royal Infirmary | Leicester | LE1 5WW

Tel: 0116 258 7645

E-mail: [silvia.errington@uhl-tr.nhs.uk](mailto:silvia.errington@uhl-tr.nhs.uk)

---

**From:** Steve Hardaker <[steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk)>  
**Sent:** 06 May 2025 17:30  
**To:** Errington Silvia - Maintenance Contracts Manager <[Silvia.Errington@uhl-tr.nhs.uk](mailto:Silvia.Errington@uhl-tr.nhs.uk)>  
**Cc:** Smith Roger - Senior Clinical Technologist <[roger.j.smith@uhl-tr.nhs.uk](mailto:roger.j.smith@uhl-tr.nhs.uk)>  
**Subject:** Service Reports for Tom Thumbs

Hi Silvia,

Please find attached the service reports for the 3 Tom Thumb resuscitators that you returned for servicing on PO LR741811 / returns ref SRS69084.

The units are now complete and are ready to be returned. However, it has just been pointed out to me that the quotation that we sent and which you used to raise the Purchase Order, erroneously had no carriage charges applied. I understand that my colleague Kate has emailed you last week to highlight this, are you able to authorise the carriage on that?

I have also generated a new returns reference for the 3 service loan units to send them back on: SRS69096. This should conclude the servicing for this year.

I should point out that I am leaving Viamed at the end of the month, so next year it will have to be one of my colleagues that helps to facilitate this next time, you can email [technical@viamed.co.uk](mailto:technical@viamed.co.uk) to get this rolling next year.

Our paths may well cross again, I am going into field sales for Croyde Medical, but I'm not sure yet whether Leicester will be in my territory, but if it is, I will be in touch.

Best regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

**Notice of discontinuation of employment:** After almost 25 years at Viamed, I will be leaving for a new role on Friday 30th May '25. Please email [info@viamed.co.uk](mailto:info@viamed.co.uk) or [technical@viamed.co.uk](mailto:technical@viamed.co.uk) for assistance after that date. Thank you.

Website: [www.viamed.co.uk](http://www.viamed.co.uk)  
email: [steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)  
Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)  
Company registered in England, No. 1291765.

E-mail Disclaimer

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be

unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----

---

This e-mail, including any attached files, may contain confidential and / or privileged information and is intended for the exclusive use of the addressee(s) printed above. If you are not the addressee(s), any unauthorised review, disclosure, reproduction, other dissemination or use of this e-mail, or taking of any action in reliance upon the information contained herein, is strictly prohibited. If this e-mail has been sent to you in error, please return to the sender. No guarantee can be given that the contents of this email are virus free - The University Hospitals of Leicester NHS Trust cannot be held responsible for any failure by the recipient(s) to test for viruses before opening any attachments. The information contained in this e-mail may be the subject of public disclosure under the Freedom of Information Act 2000 - unless legally exempt from disclosure, the confidentiality of this e-mail and your reply cannot be guaranteed. Emails sent via University Hospitals of Leicester conform to DCB 1596 accreditation. University Hospitals of Leicester is a NHS Secure Email Accredited Organisation, accreditation can be assured via the NHS link - <https://digital.nhs.uk/services/nhsmail/the-secure-email-standard#list-of-accredited-organisations> Copyright in this email and any attachments created by us remains vested in the University Hospitals of Leicester NHS Trust.