## DEPARTMENT OF CLINICAL PHYSICS & BIOENGINEERING ITEM FOR REPAIR / SERVICE FORM

Date:

13 March 2025

SRN

To:

Repairs Team (Ref SRS69066)

Address:

Viamed Ltd

15 Station Road

Cross Hills Keighley

West Yorkshire BD20 7DT From: A

Amanda Devon

Position:

Specialist Clinical Technologist

Address:

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REQUEST FOR:- WARRANTY REPAIR	REPAIR [	CALIBRATION $\square$	ANNUAL SERVICE

Please accept the enclosed equipment for your attention as marked above. Details are:-

Equipment:	Oxygen Sensor		
Model:	MAX-48 (Viamed p/n 0110439)	Serial No:	JH93201015
Purchase/Acceptance Date:	7 Mar 25	Order No:	GMPS15142026
Physics Job No:	3634825	Contract No:	

REQUEST DETAILS

Faulty oxygen sensor being returned for investigation/replacement, as requested by Viamed Customer Services (Kate Griffiths), returns reference SRS69066.

Purchased as replacement for OEM AII-11-60, for use in Analytical Industries O2 Monitor, Model AII 2000 M.

When received, the cell was removed from sealed packaging tin, and allowed to come to room atmosphere for over the recommended time of 30mins. Room temp confirmed to be within advised operating temperatures. Cell was attached to the device, and a calibration was attempted. The device would not calibrate when exposed to air. The cell was attached to a known working analyzer, and, again, would not calibrate. We are questioning whether the cell has degraded too much while in storage, as the DOM is indicated as August 2023 on the tin.

As request, the sensor is being returned with its original packaging for investigation/replacement.