



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: Order query

1 message

Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>

Wed, Apr 16, 2025 at 9:45 AM

To: Sophie Lines <sophie.lines@viamed.co.uk>

Cc: David Cordon <David.Cordon@liverpoolft.nhs.uk>, Mark Edwards <Mark.Edwards@liverpoolft.nhs.uk>

Good Morning Sophie,

Yes please - if we could receive part shipment and then receive the rest of the order when they become available hopefully in the next 4-6 weeks.

Many thanks for your help.

Kind regards,

Ahmed Adan

Clerical Officer

NHS University Hospitals of Liverpool Group (UHLG)

Royal Liverpool Hospital

Medical Engineering Department

Prescot Street

L7 8XP

Telephone: 0151 706 2087

email: ahmed.adan1@rlbuht.nhs.uk

From: Sophie Lines <sophie.lines@viamed.co.uk>**Sent:** 16 April 2025 09:23**To:** Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>**Subject:** Re: Order query

Good morning,

Thank you for your email and amended order. Since placing the order, the items in stock have changed to the following:

0110468 - MAX-125M = In stock

0110017 - R-17MED = Only 4 in stock

0121302 - V Mount Assembly = No stock

0110429 - MAX-250E = In stock

Please can you confirm if you still want the items which are available to be part shipped? We are expecting the remaining 6x R-17MED's and the 10x V Mounts to be available in approximately 4-6 weeks.

Kind regards

Sophie Lines

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On Tue, Apr 15, 2025 at 8:18 AM Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk> wrote:

Good Morning Sophie,

I hope this email finds you well.

Please find a copy of the amended purchase order. Thank you for keeping this order on hold.

Kind regards,

Ahmed Adan
Clerical Officer
NHS University Hospitals of Liverpool Group (UHLG)
Royal Liverpool Hospital
Medical Engineering Department
Prescot Street
L7 8XP
Telephone: 0151 706 2087
email: ahmed.adan1@rlbuht.nhs.uk

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 11 April 2025 14:06
To: Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>
Cc: Mark Edwards <Mark.Edwards@liverpoolft.nhs.uk>; David Cordon <David.Cordon@liverpoolft.nhs.uk>
Subject: Re: Order query

Hi, thank you for your prompt reply. I can confirm the prices came into effect on the 6th January 2025

Kind regards

Sophie Lines

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On Fri, Apr 11, 2025 at 1:54 PM Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk> wrote:

Good Afternoon Sophie,

Many thanks for your email.

Our manager is back in on Monday so hopefully he will be able to confirm. Thank you for keeping our order on hold in the meanwhile.

Sophie, just to confirm, the Viamed price changes came into effect on January 1, 2025? We raised the purchase order on February 25, 2025.

Kind regards,

Ahmed Adan

Clerical Officer

NHS University Hospitals of Liverpool Group (UHLG)

Royal Liverpool Hospital

Medical Engineering Department

Prescot Street

L7 8XP

Telephone: 0151 706 2087

email: ahmed.adan1@rlbuht.nhs.uk

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 11 April 2025 13:47

To: Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>

Subject: Re: Order query

Hi Ahmed,

Sorry to bother you again, have you received authorisation as yet for the prices on your order REMN4006267644?

Kind regards

Sophie Lines

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On Wed, Apr 2, 2025 at 10:25 AM Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk> wrote:

Good Morning Sophie,

Many thanks for your email.

I have chased this up with my colleagues - I am hoping to hear back from them as soon as possible.

Best regards,

Ahmed Adan
Clerical Officer
NHS University Hospitals of Liverpool Group (UHLG)
Royal Liverpool Hospital
Medical Engineering Department
Prescot Street
L7 8XP
Telephone: 0151 706 2087
email: ahmed.adan1@rlbuht.nhs.uk

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: 24 March 2025 11:03
To: Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>
Subject: Re: Order query

Hi Ahmed,

Just following up on the below, have you heard back from your colleagues regarding the prices on order REMN400267644? Unfortunately I can't proceed with the part shipment without the prices being agreed first.

Thanks,

Kind regards

Sophie Lines

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On Fri, Mar 21, 2025 at 10:36 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Ahmed Adan** <Ahmed.Adan1@liverpoolft.nhs.uk>
Date: Wed, 19 Mar 2025 at 12:01
Subject: Re: Order query
To: Main Account <viamedinbox@gmail.com>

Hello Sophie,

Many thanks for your email.

I have queried the prices with my colleagues - just waiting for their confirmation.

Kind regards,

Ahmed Adan
Clerical Officer
NHS University Hospitals of Liverpool Group (UHLG)
Royal Liverpool Hospital
Medical Engineering Department
Prescot Street
L7 8XP
Telephone: 0151 706 2087
email: ahmed.adan1@rlbuht.nhs.uk

From: Main Account <viamedinbox@gmail.com>
Sent: 19 March 2025 11:43
To: Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>
Subject: Re: Order query

Hi Ahmed,

Thank you for your reply, I will mark your order as okay to part ship.

Upon processing your order, I can see the prices on your order are incorrect. The correct prices should be as follows:

1. 0110468 - MAX-125M = £94.40 each
2. 0110017 - R-17MED = £51.70 each
3. 0121302 - V Mount for MaxO2 = £16.50 each
4. 0110429 - MAX-250E = £63.70 each

Please let me know if you are happy for us to proceed?

On Wed, 19 Mar 2025 at 11:35, Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk> wrote:

Good Morning Sophie,

Thank you for letting me know.

If it is possible, we would like to receive part shipment and then wait for the rest of the order when stock is available for them.

Many thanks,

Ahmed Adan

Clerical Officer

NHS University Hospitals of Liverpool Group (UHLG)

Royal Liverpool Hospital

Medical Engineering Department

Prescot Street

L7 8XP

Telephone: 0151 706 2087

email: ahmed.adan1@rlbuht.nhs.uk

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 19 March 2025 11:28

To: Ahmed Adan <Ahmed.Adan1@liverpoolft.nhs.uk>

Subject: Re: Order query

Good morning,

Thank you for your email. I have checked our email inbox and our system for this order and unfortunately I cannot see any evidence that it was received prior to today. I will process the copy from your email now.

We currently only have Line 1 and 4 in stock. The lead time for Line 2 and 3 will be approximately 3-6 weeks. Please can you let me know if you would like us to part ship the order, or if you would like us to wait and ship the order complete?

Kind regards

Sophie Lines

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On Wed, Mar 19, 2025 at 11:21 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Ahmed Adan** <Ahmed.Adan1@liverpoolft.nhs.uk>

Date: Wed, 19 Mar 2025 at 11:18

Subject: Order query

To: info@viamed.co.uk <info@viamed.co.uk>

Good Morning,

I hope this email finds you well.

Am querying if you have received a copy of purchase order: REMN400267644 and if so, if there is an estimated delivery date for the order?

Many thanks,

Ahmed Adan

Clerical Officer

NHS University Hospitals of Liverpool Group (UHLG)

Royal Liverpool Hospital

Medical Engineering Department

Prescot Street

L7 8XP

Telephone: 0151 706 2087

email: ahmed.adan1@rlbuht.nhs.uk