Internal Audit Check list Picking Packing & Despatch				
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Audit Date		Auditor	ISO 7.2.3B	

Question	Response/Answer	Y/N	
Does every Order have a Contract Review Are orders stamped "Accepted" signed & dated; List 6 invoices at random			
Have all Orders been dealt with satisfactorily. Check number of Credit	Notes last 6 months		
Have alterations to the picking document been signed off			
Have goods been checked against documentation prior to moving to despatch area and has order been initialled; Use same orders as 1			
Are orders awaiting despatch appropriately packaged and identified			
Are Telephone orders/"Picking Documents correctly filed(logged).;Lisexamined	st 6 telephone orders		
If more space is required for answers use the reverse of this form		ı	