



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: New customer message on 12 April 2025 at 4:19 am

1 message

Salang Bay Divers Tioman Island <salangbaydivers@gmail.com>
To: ryan.swaine@vandagraph.co.uk

14 April 2025 at 20:06

Salang Bay Divers

Address : A-6-23, 162 RESIDENCY SELAYANG, KM12 [JALAN IPOH RAWANG, BATU CAVES 68100, SELANGOR, MALAYSIA](#)

Please quote me a price. Thanks

On Mon, 14 Apr 2025, 23:04 Ryan Swaine, <ryan.swaine@vandagraph.co.uk> wrote:

Dear Tash

For cylinder testing I would recommend the TEK-OX. If you want to connect it to a mixing panel, then the VN202 may be better, as the sensor is separated from the device via a cable.

Please can you give me the details of your company and/or your billing and delivery address and I will send you a quotation?

I look forward to hearing from you.

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 14 Apr 2025 at 09:54, Salang Bay Divers Tioman Island <salangbaydivers@gmail.com> wrote:

Hi, thanks for replying. Can u recommend me the better unit for this 2 for dive center usage. And how to make order?

On Mon, 14 Apr 2025, 16:34 Ryan Swaine, <ryan.swaine@vandagraph.co.uk> wrote:

Dear Tash

Thank you for your message.

Both of our analysers, the TEK-OX and the VN202 have a replaceable sensor and both use the R-17VAN, please find the details below and some information attached.

[Tek-Ox with Quick Ox \(Auto Switch-Off\) \(7910201\) – Vandagraph](#)

[VN202 mkII Oxygen Analyser – Vandagraph](#)

[R-17VAN Oxygen Sensor \(0110217\) – Vandagraph](#)

The TEK-OX and VN202 are supplied as standard with a sensor, so there is no need to purchase one straight away, as the original is guaranteed for 12 months and we would expect it to last 2+ years.

Please let me know if you have any further questions.

Kind regards
Ryan

Ryan Swaine
General Manager
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On Sat, 12 Apr 2025 at 04:19, Vandagraph (Shopify) <mailer@shopify.com> wrote:

You received a new message from your online store's contact form.

Country Code:

MY

Name:

Tash

Email:

salangbaydivers@gmail.com

Phone Number:

0060193555499

Message:

Hi, need recommendations for analyser that able to replace o2 sensor when needed. And also please us the model of the analyser together with o2 model code for that model. Thanks in advance