



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Support ID:1950764 | Update (Price discrepancy for 358039737)

1 message

Burnham, Yasmin (NNUHFT) <Yasmin.Burnham@nnuh.nhs.uk>
To: "Corp Proc (NNUHFT Shared)" <Corp.Proc@nnuh.nhs.uk>, "NNUH, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD))" <tproc.nnuh@nhs.net>
Cc: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Morning Chloe,

I can confirm I have not received the below email until yesterday.

Please note I am happy to proceed with the amended price as confirmed in the Suppliers email below.

Many thanks.

Kind regards,

Yasmin Burnham

Admin Assistant | Clinical Engineering

| **Email:** yasmin.burnham@nnuh.nhs.uk

| **Phone:** 01603 287601 (ext 3601)

| **Fault Reporting:** <https://nnuhit.freshservice.com/support/catalog/items/430>

| **Trust Location:** Level 1, East Service Corridor, Room 31.1.003



From: Corp Proc (NNUHFT Shared) <Corp.Proc@nnuh.nhs.uk>
Sent: 09 April 2025 16:39
To: NNUH, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD)) <tproc.nnuh@nhs.net>; Burnham, Yasmin (NNUHFT) <Yasmin.Burnham@nnuh.nhs.uk>
Cc: kate.griffiths@viamed.co.uk
Subject: RE: Support ID:1950764 | Update (Price discrepancy for 358039737)

Hello! Yasmin,

Please can you review and check whether you have received below, showing unit prices based on different quantities?

Thank you & Kind Regards,

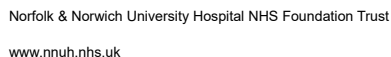
Chloe for Corp Proc

For Transactional Procurement queries such as processing order queries or chasing orders please contact Tproc.nnuh@nhs.net

OR for urgent support, please contact NHS SBS on 03031231177 (option 9, option 9)

For Catalogue / E-Commerce queries, please contact ecommerce.nnuh@nhs.net

For Escalations (after initial contact with T-Proc or E-Comm) please contact Tproc.escalations@nhs.net



Norfolk & Norwich University Hospital, Colney Lane, Norwich, NR4 7UY



For invoice & payment queries: Please contact the NHS SBS Payables Helpdesk on: 0303 123 1177, or visit www.sbs.nhs.uk, or contact via this web form <https://www.sbs.nhs.uk/submit>

For Strategic Procurement Queries: Please contact your relevant divisional business partner

Sent: 09 April 2025 14:37

To: Corp Proc (NNUHFT Shared) <Corp.Proc@nnuh.nhs.uk>

Cc: kate.griffiths@viamed.co.uk

Subject: Support ID:1950764 | Update (Price discrepancy for 358039737)

Importance: High

Support ID: 1950764

Price discrepancy for 358039737

*** TICKET ON HOLD ***

Good Afternoon Corp Procurement Team.

I hope you're well,

Would it be possible to confirm the price change of Purchase Order 358039737 currently the price is matched for X1 however as you can see from the PO there is a quantity of X1 below:

Standard Purchase Order 358039737

<div> <div>+</div> <div>Search</div> </div>									
<div> <div>Header</div> <div>Lines</div> <div>Schedules</div> <div>Distributions</div> </div>									
Operating Unit RM1								Status Approved	
Line	Type	Supplier Item	Description	Category	Qty	Unit	Price	Amount	Need-By/Start Date
1	Goods	Goods Form	R-17 MED Oxygen Cell, part no. 0110017	FYZ MEDICAL EQUIPMENT SPARES	2	EACH	51.7	103.40	25-Mar-2025 00:00:00

[Return to Orders](#)

```
*****
*****
```

Good afternoon Holly,

✓

> Thank you for your PO 358039737.

>

> Please could I advise you that the correct price of part number 0110017 - R-17MED is £53 each when purchasing two. The other price breaks are as follows:

 γ

> 1 = £ 54.40

10/04/2025, 08:17

Gmail - RE: Support ID:1950764 | Update (Price discrepancy for 358039737)

> 2 = £ 53.00 each
> 3 - 10 = £ 51.70 each
> 11 or more = £ 50.40
>
> The lead time is approximately the end of April.
>
> Please let me know if you would like me to proceed with the correct pricing.
>
> Many thanks.
>
> Kind regards
>
> Kate Griffiths

Once we receive your confirmation for this we can amend the order and send the amended copy over to the supplier to process.

If you have any queries, please reply to this email. Alternatively, you can call us on 0303 123 1177 and select option 9, option 9.

Kind Regards,

Gemma Cullum
CSC Tproc Advisor
Phone: 0303 123 1177, Option 9
www.sbs.nhs.uk
Shared vision. Better together.

NHS Shared Business Services

E: Tproc.nnuh@nhs.net

www.sbs.nhs.uk

Shared Vision. **Better Together.**

Disclaimer

This email originates from NHS Shared Business Services Limited (NHS SBS). The email and any attachments may contain confidential information and may be subject to copyright or other intellectual property rights. It is only for the use of the addressee responsible for its delivery. If you receive this email by mistake, please advise the sender and cancel it immediately. NHS SBS may monitor the content of emails within its network to ensure compliance with its policies and procedures. Any email is not to be modified, falsified, or edited.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed.

If you have received this email in error please notify the originator of the message. This footer also confirms that this email message has been scanned for the presence of computer viruses.

Any views expressed in this message are those of the individual sender, except where the sender specifies and with authority, states them to be the views of the Norfolk and Norwich University Hospitals NHS Foundation Trust. Unless the information is legally exempt from disclosure, the confidentiality of this e-mail and your reply cannot be guaranteed.