

Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: order enquiry

1 message

Cydive <info@cydive.com>

8 April 2025 at 11:15

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello Ryan

Thank you for your reply.

We would like to order 2 of these sensors (OXYGEN SENSOR 0110041).

Please send me a link for payment and dispatch to:

MR P PATSALIDES 14 FRANKLIN BUILDING 10 WESTFERRY ROAD LONDON E14 8LS

Thank you and please let me know if you need anything further.

Kind Regards,

Julie Cydive Team



Important information:

- Full payment is required to secure your booking.
- Any cancellations made less than 24 hours in advance and no-shows will incur the full charge. (Read more of our terms and conditions on the **website**)
- All students and discover scuba diving participants must complete a medical questionnaire prior to diving (View the medical **here**)
- There must be a minimum of 24 hours between surfacing from a dive and ascending to altitude or flying.
- All certified divers are required to show a certification card.

From: Ryan Swaine

Sent: Tuesday, April 08, 2025 12:11 PM

To: Cydive

Subject: Re: order enquiry

Hi Julie

I hope this did not cause any confusion, but your enquiry was forwarded from our big sister company to us. This was for two reasons, the first is that there have been problems with documentation requirements when non medical companies have imported medical accredited sensors from a medical company and second you have a trade account with Vandagraph, so it will be more economical for you.

We would be happy to post it to a UK address for you, but we will be forced to add the UK VAT:

R-41V = £38 Postage = £7 Total including VAT (20%) = £54

The sensors are available from stock, so we can ship as soon as payment is received.

If you would like to proceed with an order, we can send you a secure payment link where you can make a card payment or a proforma invoice with our bank details. Please provide your up to date billing address and the delivery address.

I look forward to hearing from you and please do not hesitate to contact me if you have any questions.

Kind regards Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
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On Tue, 8 Apr 2025 at 09:52, Main Account <viamedinbox@gmail.com> wrote:

------ Forwarded message ------From: **Cydive** <info@cydive.com>
Date: Tue, 8 Apr 2025 at 09:21

Subject: order enquiry

To: info@viamed.co.uk <info@viamed.co.uk>
Co: info@viamed.co.uk <info@viamed.co.uk>

Hello,

We are looking to purchase the following:

OXYGEN SENSOR 0110041

We will have it shipped to a colleague in London. Can you confirm the total amount for this and your preferred method of payment?

I look forward to hearing from you.

Kind Regards,

Julie Socratous Cydive Team



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