



Cathy Green <viamed.cathy.green@gmail.com>

AW: 2025-0013

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

8 April 2025 at 07:17

Dear Cathy,

we repair the device.

I wanted to inform you that the repair will take some time.

I will be working in shipping in the near future and will not be in service unless there is a short break in shipping.
Then I will use it for the service.

Thanks.

Mit freundlichen Grüßen,

best regards

Anja Merz

-Service-

bluepoint MEDICAL GmbH & Co. KG

An der Trave 15

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e-mail: a.merz@bluepoint-medical.com

web: <http://www.bluepoint-medical.com>

Trade register: Schwerin, Reg.-No.: HRA2600

Von: Cathy Green <cathy.green@viamed.co.uk>

Gesendet: Mittwoch, 2. April 2025 16:07

An: Mertens, Anja <a.mertens@bluepoint-medical.com>

Betreff: RMA: 2025-0013

Dear Anja

Please go ahead with the repair for RMA 2025-0013 S/N: 81040139

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

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