



Main Account <viamedinbox@gmail.com>

Fwd: HELPDESK ID 74362 RUH - VIAMED- PRICE HOLD - 1509023

BSW ICS Procurement Helpdesk <support@salisburyfoundationtrust-support.freshdesk.com>
Reply-To: BSW ICS Procurement Helpdesk <support@salisburyfoundationtrust-support.freshdesk.com>
To: sophie.lines@viamed.co.uk

4 April 2025 at 14:17

Hi Sophie,

Yes, please proceed the order with new price, thank you.

Kind Regards,

Zoie Leung

Transactional Buyer

support@Salisburyfoundationtrust-support@freshdesk.com

My working hours are 9am to 5pm Monday to Friday

**Salisbury NHS Foundation Trust | Great Western Hospitals NHS Foundation Trust |
Royal United Hospitals Bath NHS Foundation Trust | Wiltshire Health and Care LLP**

Procurement Act Goes Live On The 24th of Feb 2025. Please Visit [Procurement Act 2023: short guides - GOV.UK](#)



On Thu, 3 Apr at 3:18 PM , <support@salisburyfoundationtrust-support.freshdesk.com> wrote:
Sophie @sophie.lines@viamed.co.uk

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Thursday, April 3, 2025 12:17

To: OPERATIONALPROCUREMENT (ROYAL UNITED HOSPITALS BATH NHS FOUNDATION TRUST) <ruh-tr.operationalprocurement@nhs.net>

Subject: Re: Official Order for processing 1509023

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

Thank you for your order 1509023. Unfortunately, the prices on your order are incorrect. The prices for the EyeMax Phototherapy Masks are as follows:

1114005 - Regular (Blue) - Pack of 20 = £56.70

1114006 - Premie (Orange) - Pack of 20 = £56.70

1114007 - Micro (Green) - Pack of 20 = £56.70

All sizes are priced the same.

EyeMax 2 Postage charges:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed with your order?

Kind regards

Sophie Lines

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Emails sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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On Thu, Apr 3, 2025 at 12:02 PM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **RUH Bath** <ruh.finance@nhs.net>

Date: Thu, 3 Apr 2025 at 11:59

Subject: Official Order for processing 1509023

To: <orders@viamed.co.uk>

Please process the attached order

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